# WHAT'S HAPPENING

A newsletter for the Maine Medical Center family

### Maine Medical Center Celebrates the Value of Ownership in June

This month, we place a special focus on the value of Ownership. In his book titled "The Florence Prescription," author Joe Tye states "Hospitals and other healthcare organizations need every possible hand on the oars."

The spirit of Ownership is about all of us making a personal commitment to "grab the oars" of our organization's goals, mission and values. When we make that collective commitment, we are personally engaged to bring out the very best in what we do.

During the first five months of this year, we had more than 2,300 recognition entries in Moment to Shine for Ownership. The following are just two random examples of what Ownership looks like in action!

Danielle Woodworth, a Patient Service Representative with MMP Neurology, was praised for "doing strong work reducing Neurology's waitlist from 600 patients to 263 patients."

"This is a daunting task which Danielle embraces each day with a smile and positive attitude. Thank you Danielle for your dedication, commitment and enthusiasm to make such a significant impact for our patients and practice. Well done!"

ASU ED Tech II Bessie Ouellette was lauded by a colleague with the following recognition:

"You are always so helpful – I don't even have to ask – I just mention or notice something that needs to be done and there you are doing it. I know you would probably say it's not a big deal – I mentioned that the glass windows at the nurses' station were so dirty that I was having trouble seeing the status board – and two minutes later there you were up on the desk cleaning them yourself.

You could have just made a phone call to housekeeping to have them cleaned,

which still would have been appreciated, but the fact that you went and did it yourself gives testimony to the type of employee you are. Thank you for all that you do. All the little and all the big things add up – you truly make a difference in our workplace!"

Thank you Danielle and Bessie for "grabbing the oars." It is actions such as these and countless others



that our colleagues model each and every day that put the "We" in "We are MMC!"



# Values in Action Take responsibility.

#### OWNERSHIP

## MaineHealth Cancer Care Network Launched with \$10M Grant

Cancer patients in Maine and Mt. Washington Valley now have access to worldclass, coordinated cancer treatment thanks to an innovative collaboration between MaineHealth members and affiliate hospitals.

The MaineHealth Cancer Care Network, which will deliver comprehensive, patient-centered care and is being launched in part with a \$10 million grant from The Harold Alfond® Foundation, is also affiliating with Boston's Dana-Farber Cancer Institute.

Diagnosing cancer and treating patients with the disease requires a team of experts. Most cancer patients receive a combination of therapies that can include surgery, chemotherapy and radiation therapy.

These treatments are best performed by specialists, including those with the highest level of training in their field. Not every hospital or private practice has the expertise or technology to deliver all types of care, but by working together, the MaineHealth Cancer Care Network can provide comprehensive cancer treatment services to everyone in our communities. For patients and their families, this means less travel



Scot C. Remick, M.D., chief of oncology for MMC and MaineHealth, center, holds the check from The Harold Alfond Foundation during a June 15 press conference. With him are (L-R), Greg Powell, Chairman, Harold Alfond Foundation; Chuck Hayes, CEO, MaineGeneral Medical Center; and Beth Overmoyer, M.D., Director of Inflammatory Breast Cancer Program with the Susan F. Smith Center for Women's Cancers Dana-Farber Cancer Institute.

time to obtain top cancer care. Most patients will have access to a patient navigator who educates them about the disease, discusses treatment options, and helps coordinate appointments.

"Our network includes nearly 300 providers across Maine and the Mount Washington Valley," said Scot C. Remick, M.D., chief of oncology for Maine Medical Center and Maine-Health. "Coordinated, comprehensive care represents best practice in cancer treatment and typically delivers

the best clinical and experience outcomes. The generous investment from The Harold Alfond Foundation will make a tremendous difference in the lives of Maine and New Hampshire residents by facilitating personalized, state-of-the-art care that turns more patients into survivors."

"Maine Medical Center is delighted to be part of such an innovative initiative that has an incredible opportunity to make a difference in the lives of patients," said Rich Petersen, President and CEO of MMC.

Network partners include Franklin Memorial Hospital, LincolnHealth, MaineGeneral Medical Center's Harold Alfond Center for Cancer Care, MMC, Memorial Hospital, Mid Coast Hospital, Pen Bay Medical Center, Southern Maine Health Care, St. Mary's Regional Medical Center, Stephens Memorial Hospital, Waldo County General Hospital and the Cancer Care Center of York County.



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