

WHAT'S HAPPENING

A newsletter for the Maine Medical Center family

Celebrating Respect Values Month

Our Respect volunteer team gave away coasters and collected colleagues' thoughts about "What Respect means to me." Their thoughts included:

- Patience
- Diversity
- Compassion
- Listening
- Making eye contact
- "Her kindness, cheerfulness and charm made me feel like a person who was worth something."
- "Sometimes, all it takes is a little kindness and just talking to a person. I never felt that I was just a number or a chart to them."

Here are things our patients are saying about us that encapsulate Respect:

- "I love their kindness and sense of humor."
- During this month when we celebrate this value, please take a few minutes to talk with your team about what Respect means to all of you.



At left, Brian Marden, Senior Director Pharmacy, shares what Respect means to him. At right, Angela Thayer, Dietetic Technician picks up a coaster and card that reads, "Be an active listener," one of the many behaviors associated with Respect.

Radiothon Supports Care for Pediatric Patients at BBCH



The Cares for Kids Radiothon, held March 9 -11 at The Barbara Bush Children's Hospital (BBCH) inpatient unit, raised more than \$364,000 for pediatric patient care.

The three-day event was broadcast live on 107.5 Frank FM and 99.9 The Wolf and featured the stories of patients and families cared for by BBCH.

Thank you to everyone who supports our kids!

MMC Employees Recognize Each Other With Moment to Shine

Rachel Hopkins has received an award from Anne Esposito for Respect

"A student who is currently in the CNA program shared that you were incredible to work with! You demonstrated patience, kindness and caring when working with her. She also shared that you give 100 percent all the time. Thank you for being a positive role model to a student who will become a new employee shortly."

Morgan Larrabee has received an award from Samantha Pelletier for Integrity

"Thanks to Morgan who jumped into the secretary role from 3 - 7 with minimal training. Morgan is always so willing to jump into unfamiliar situations to help people. And... she *rocked* it."

Martine Gagne has received an award from Jennifer Warren for Excellence

"It was a very busy weekend with many high acuity patients and we were short on staff. Martine was in charge and did a great job. She advocated for us, was always there if we needed help and made a very hectic weekend go smoothly."

Leanne Jobin has received an award from Christine Lord for Innovation

"Leanne has worked with orientees and nursing students and consistently strives to meet their learning needs and prepare them as nurses. Her goal is to support new staff and students and provide individualized learning opportunities to increase their knowledge base and understanding. She is a teacher and mentor and utilizes many strategies that allow the learners to have a successful orientation or practicum!"

Petronilo Rodriguez has received an award from Bethany Rocheleau for Patient Centered

"I can't thank you enough for the many projects that you lead to get BMC ready for the Joint Commission visit a few weeks ago. Whether it was finding things that needed to get done, asking staff to pick up a little extra work, facilitating equipment to be delivered or cleaning areas yourself, we couldn't be successful in EVS without the commitment and hard work that you share."

Bethany Rocheleau has received an award from William Horton for Ownership

"Bethany, I hope it is not often that I have to call you at 4 o'clock in the morning to ask for your support. You responded to the needs of your facility by coming in to help with the flood at BMC. You were supportive to the team on hand to make any and all of the building as usable as possible. There will still be weeks of work to get the building back completely, I know you and your team will support this project very well."

Steven Hobart has received an award from Kevin O'Connor for Respect

"I want to thank you so very much for helping my department out at the 100 Scarborough campus with the installation/replacement of the security camera. This will allow us to effectively monitor our operation there in a more secure, safe and efficient manner. We really appreciate you taking the time and effort to make this happen. Your department is always a pleasure to work with!"



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