

WHAT'S HAPPENING

A newsletter for the Maine Medical Center family

New Parking Program Enhances Patient Experience

Recent parking enhancements at MMC are improving the patient experience. Attendants began staffing the South Lot, at the corner of Bramhall and Chadwick Streets, on November 1, and the changes were immediately noticeable; there was a decrease in morning traffic and no wait time for parking.

Parking Services recently restriped the lot to create 70 additional spots, and attendants guide drivers toward available spots. In addition, attendants help with valet assist – or “stacked”

parking – where cars may be lined up in rows of three. The attendants hold on to visitors’ keys to be able to move the cars as needed. There is no cost to visitors as a result of these changes.

“Valet parking allows us to enhance the first and last impression that patients and their family members may experience,” says Helena Ackerson, MPPM, Director of Patient Experience. “MMC is clearly patient centered, and it’s exciting to see these new programs

Continued on back



Parking attendants Akilu Weldetnsae, Abelome Wenebe, and Tsegaye Ghirmay wait for visitors in the South Lot. The attendants guide drivers to open spots and valet park cars when the lot begins filling up.

FLU BLITZ EXTENDED

Anyone with an employee badge gets the flu vaccine for free

See eNews for the November flu blitz schedule



All employees must be vaccinated, show proof of vaccination, or submit a declination form to Employee Health

PEOPLE NEWS



Abby Fleisch, M.D., MPH, has joined Maine Medical Partners – Pediatric Specialty Care, Endocrinology & Diabetes. In addition to her clinical work, she will be working with Maine Medical Center Research Institute.

Dr. Fleisch is Board certified in pediatrics and pedi-

atric endocrinology and received her medical degree from Northwestern University Feinberg School of Medicine and her masters from Harvard TH Chan School of Public Health. She completed her pediatric residency and endocrine fellowship at Boston Children's Hospital.

Dr. Fleisch's clinical interest is general endocrinology and research interest is early life environmental exposures and childhood obesity and diabetes.

In her spare time, Dr. Fleisch enjoys hiking, backpacking, and bicycling.

'New Parking Program' from front

take shape."

Other changes include a

curbside greeter for anyone arriving at our Main Entrance and valet parking for patients and visitors with mobility challenges. The greeter can direct drivers to

available parking and help visitors find their way upon arrival.

The Main Entrance valet assist hours are 5 a.m. - 5

p.m. weekdays and 8 a.m. - 4 p.m. weekends, and the South Lot valet assist hours are 6 a.m. - 5 p.m. weekdays.

Open Enrollment Time Again!

October 31 – November 18

You must take action to participate in a Flexible Spending Account or to have Health Savings Account payroll deductions in 2017.



**Enroll on the
MaineHealth Benefits Portal**

MaineHealth.org/benefits



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