# What's Happening

A newsletter for the Maine Medical Center family

### Values Month: Recognizing Innovation With Moment to Shine

Innovation is all around us: our faculty and students extend the boundaries of learning through simulation, our employees improve claims processing and software functionality, and our clinical teams advance care for complex patients.

While it's easy to see significant ways we innovate as an organization, it's also important to recognize the smaller, daily steps we each take to lay the foundation upon which these larger innovations are built. Moment to Shine provides us all the opportunity to recognize a colleague who is living innovation. Read how dozens of employees have been recognized this month for the individual steps they took to improve the care for a particular patient, or the engagement of one of our colleagues:

"Sincere thanks for taking the blood pressure recheck to fruition so quickly! You are truly helping change clinical care." - From Julie to Michael in Medical Administration

"We appreciate your initiative and creativity when unit." helping to analyze templates *in SCU* and provider panels."

- From Cheryl to Logan in the Access Center

"Sincere thanks for your adventurous and innovative approach to locating and documenting Diabetic Eye Exams!" - *From Julie to Sharon, Marybeth, and Antonia at* 

Cape Elizabeth Internal Med.

"He is always looking for ways to streamline and improve practice within the unit." - From Corey to Mark in SCU

As we continue through the summer months, remember to recognize someone with Moment to Shine for the innovative steps they take to improve the health and lives of our patients and colleagues.

## MMC Selects Secure New Confidential Recycling Vendor

Beginning August 1, confidential shredding and recycling services for Maine Medical Center and Maine Medical Partners will be handled by a new vendor, Secure RMS.

While this change in vendor will not impact the experience of disposing of documents, it is important to note:

 Secure RMS will be replacing receptacles provided by our previous vendor (Casella) with nearly identical versions of the secure slot boxes, large lidded cans (toters), and small blue waste baskets. You'll see a new name, but your recycling process will remain exactly the same.

• The changeover will require some effort on the part of the vendor, which means you may see new faces at your location. A new pickup schedule will begin in your location on or after August 1.

Again, you may not even notice there has been a change — receptacles, locations, and HIPAA compliance will live up to your past experiences.

# July Anniversaries

#### 40 Years

Russell Dahms, Building & Grounds Janet Linscott, IS Gale Tetrault, HIM Nancy Wing, Radiology

#### 35 Years

Daniel Bergeron, IS Susan Hanson, Pharmacy William Henderson, Pulmonary Medicine George Higgins III, ED Andrew Hinkens, BBCH Constance Jackson, Clinic Paula Johnson, Lactation Consultation Jani Kinder, NICU **30 Years** Robert Bing-You, Endocrinology, Medical Education

Continued on back

#### July Anniversaries' from front

#### 30 Years (Continued)

John Farrell, Distribution Terri Gould, ASU Heidi Hellstrom, R6 Wayne Hutto, Cardiology Deborah Linscott, Gibson Pavilion Sheila Lovejoy, PACU

#### 25 Years

Jeffrey Brown, Pulmonary Medicine Lynnell Gauvin, Care Management Jerrold Olshan, BBCH Lisa Paquet, BMC Judith Ridley, NICU Michael Ross, R3 Marcia Sanderson, Rehab Karen Wadman, NICU

#### 20 Years

Julie Hoyt, Radiology Michael Hoyt Jr, REMIS Kristina Lawhead, Cardiology Jolene Littlefield, IS Deborah Rousseau, Vocational Services David Scotton, Geriatrics

#### 15 Years

Dennis Atherton, Cardiography Sandra Austin, Neurosurgery Tabor Badger, Talent Shared Services Holly Bouchey, SCU Elizabeth Brookes, Family Birth Center Justyna Coleman, BBCH Rose Dijieri, ED Deborah Donovan, P4C Louis Dugal, IS Christine Freme, Primary Care Jacqueline Gogan, R3 Amanda Henson, MHACO Kerri Hopkins, P3CD Francis Kostovick, Sleep Institute Debra Labbe, Cardio Cath Lab Marisa LaForest. Occupational Therapy Paula Nueslein, Cardiography Heather Owens, MHACO Melinda Pennington, Maternal-Fetal Medicine Mary Jane Risbara, SSC Jason Rubito, CSD Chad Spickel, Radiology Leslie Thibault, OR Susan Trafton, Radiology Anh Thu Truong, Nutrition Services Ellen White, SCU

#### 10 Years

Nancy Ball, Neuro & Spine Konrad Barth, Neuro & Spine Kathryn Belisle, PACU Stacey Cote, CBO Matthew Cromarty, Medical Education William D'Angelo, Neuro & Spine Sylvia Davis, Psychiatry Patricia Day, BBCH Cynthia Delano, Nursing Floats Maxine Dennis, BBCH Rajiv Desai, Neuro & Spine Sharon Eastman, HIM Jeffrey Florman, Neuro & Spine Gina Gamez, OR



Elizabeth Glisic, Pharmacy Andjelka Jovcic, Pharmacy Sally Langerak, R4 Maureen Libby, Radiology Dina McKelvy, Library Shea Melnick, Speech Therapy Julia Morgan, Care Management Elizabeth Murphy, BBCH Christine Philion-Dufour, Psychiatry John Pier, Neuro & Spine Rita Plummer, OR Nancy Ravin, Care Management Jacqueline Raymond, Outpatient Care Marizela Savic, Pharmacy Ubah Sheikh, Nursing Companions Diane Sylvester, Family Birth Center Tinh Thach, Nutrition Services Kathryn Turner, Admitting Irina VanderPutten, Volunteer Services Kathryn Ware, Care Management James Wilson, Neuro & Spine

#### 5 Years

Rise Aalberg, MMCRI Alexandra Aceto, R5 Anthony Adams, Linen Processing Kendra Allen, Development Albert Axelsen, P4C Joan Binette, Family Medicine Stephanie Boothby, Radiology Kayla Buchanan, ED Megan Bullock, NICU

Ginette Carr, **Financial Services** Jessica Davis, Family Birth Center Garreth Debiegun, ED Melissa Fish, OR Danielle Gamblin, R5 Stephanie Gardner, R3 Brenda Gray, Admitting Matthew Hayn, Urology Nicole Howard, REMIS Edward Jachimowicz, MMCRI Joseph Jackson, MMCRI Cassandra Johnson, Radiology Amanda Joubert, Radiology Joan Joyce, ED David Kuhrt, MMCRI Tara Landry, Family Birth Center Jessica Lebrun, R7 Sara Letourneau, Primary Care Deirdre Malley, ED Melissa Martin, P3CD Timothy McNulty, HR Marie Mersereau, OB/GYN Clinic Susan Moore, Supply Chain Amie Neikirk, Maine Transplant Program Benjamin Patterson, CBO Todd Perkins, IS Sheila Pinette, Maternal-Fetal Medicine Robert Poor, Cardiology Danielle Poulin, SCU Jesse Roberts, Neuro & Spine Katelynne Ruel, OR Holly Shenefield, OR Jennifer Valliere, Psychiatry Karen Wathen, IS

What's Happening is published weekly by the Communications and Marketing Department

Amy Winslow, BBCH

Comments, questions, and story ideas: Chelsea Miller, Communications Specialist (207)662-4096 millec7@mmc.org