AT'S HAPPENING

A newsletter for the Maine Medical Center family

President's Message



Dear Colleagues,

One of my favorite quotes comes from magazine publisher Arnold Glasow: "Success is simple. Do what's right, the right way, at the right time."

Lately I've been thinking a lot about the year ahead and as we mark the changing of the calendar I'd like to offer do it again. It may not ala bold prediction: taking everything into account -our ups and downs, barriers and opportunities -- 2016 will be the most successful year I've seen in more than 15 years at Maine Medical Center.

As you know, we've already

set our course for the year by defining what's right in our AIP (reducing infections, improving patient experience, elevating employee engagement, and much more); we've committed to approaching our goals in the right way; and we are thinking strategically to ensure we address opportunities at the right **time.** We took the same approach in 2015 and the results were extraordinary. Just think: we treated more patients than we've ever seen and managed to reduce two key infection measures (CLABSI and CAUTI) by almost 50 percent -- and we're going to ways feel simple, but following our plan and our beliefs leads to success.

I understand that saying "success is simple" might feel like it trivializes the effort required to achieve our goals. Nothing could be further from the truth.

Each of us plays an important role every day in determining what's right, what the right way is, and when is the right time to act. That is why **ownership** continues to be a core value for our organization. And

"Even in the rare moments when you don't feel like you have the answers you need, remind yourself of our mission and why we're here..."

because of your skill and dedication, I know we have the people in place to ensure we're doing the right thing for our patients, colleagues, and the community.

Even in the rare moments when you don't feel like you have the answers you need, remind yourself of our mission and why we're here (to care for our communities, educate tomorrow's caregivers, and re-

search new ways to provide care), the values that make MMC unique (patient centered, integrity, respect, ownership, and innovation), and the vision that we're working toward together (to help Maine become the healthiest state in the nation). These are the guideposts that can always help bring us back on course.

My confidence in each of you — all 7,000 strong, spanning across southern Maine — is what gives me great confidence for the year to come. I look forward to tracking our progress and doing whatever I can to help Maine Medical Center be the great organization that you and our patients know and expect it can be. Thank you for all you do for our patients and one another.

Happy New Year,



Rich

2016 Paycheck and Benefits Reminder for Employees

Review your January paycheck to ensure your employee benefit plan deductions are correct. Contact the HR Solutions Center, 661-4000, by Friday, January 15, if there are any issues with your deductions.

In addition, be aware that there are changes to the state of Maine withholding tax tables for 2016. Review your state tax withholding allowances and submit an updated Form W-4ME, as needed.

January Anniversaries



Ronald Bailyn 30 Years

40 YearsDavid MacKinnon, IS Cynthia Wintle, R6

30 Years

Ronald Bailyn, Psychiatry Esther Cheney, Pulmonary Randy Fowler,

General Mechanical Celine McFarquhar, Outpatient Clinic Tina Sprague, R3

25 Years

Karen Acker, FBC
Marjorie Nickerson-Smith,
R7
Carole Parisien, Nursing
Paul Saucier,
Nutrition Services
Calvin Vary, MMCRI

20 Years

Vicki Carson, Referrals Rolvin McIntire, IS William Owens Jr, ED Mary Spencer, Radiology



Melissa Lefebvre 15 Years

15 Years

Rachel Beaulieu, HIM
Jeffrey Brown, Radiology
Heather Brown,
Orthopedics
John Frechette, CICU
Brandy Goodwin,
Pharmacy
Richard Grant, IS
Darcie Harkins, OR
Emma Kurchin, HIM
Melissa Lefebvre,
Cardiology
Heidi Montagne, R5

JanAlicia Ricker, Medical Education Elizabeth Smith,

Joy-Lyn Moody, Nursing

Anesthesia and Pain Management Wendy Smith, BBCH Elizabeth Sterling, P6 Susan Thayer, SCU Paula Wilhoite, ED Jean Willard, P3CD

10 Years

Billie Jo Bailey, Cardiology Sarah Booth, OR



JanAlicia Ricker 15 Years

Kelly Chicoine, R2 Diane Currie, Primary Care Sandra Fowler, Cardiology Susan Graham, Radiology Ramona Grant, R7 Rachel Hunter, SCU Heather MacLeod, OR Jessica Michael,

Anesthesia and Pain Management Lynne Proctor, R6 Marybeth Ronca, Internal Medicine

Internal Medicine Janice Siegle, Rehab Kristin Taylor, P6 Patrick Tremblay, R7 Bette Twomey,

Primary Care

Mandy Wallace, FBC Bethany Winslow, Philanthropy Judith Witherell, Physical Therapy

Steven York, Pharmacy

5 Years

Kristin Andrews, Radiology Holly Benner, R2 Joshua Bernier, R2 Laura Boldebook, IS
Amber Busby,
Care Management
Diana Collins, Cardiology
Amy Cormier, ED
Chelsey Cronan, R9
Gabrielle Cusack, IS
Paula Dougherty,
Primary Care
Leslie Gardner, HR
Daniel Gebremariam, ED
Samuel Glueckert,
Radiology
Elizabeth Golden,

Brian Blethen, Finance

Anyonya Guntur, MMCRI
Emily Hilton, ED
Stacey Jensen,
Application Support
Catherine Kruithoff,
Medical School
Mary Larkin, EVS
Shawna Lauziere, FBC
Beth Lovering, HIM
Karen MacLeod, Gibson
Susan Miesfeldt, Outpatient

Cardiology

Vocational Services
Elizabeth Ng, OR
Margaret O'Connor,
Care Management
Carolynn Payne, IS
Kimberly Perkins, FBC
Donald Price, R2
Ann Russell, Cardiology
Greg Schimmack,
Cardiology

Joanna Mooney,

Cardiology
Kathleen Sloan,
Application Support
Paula Velazquez, IS
Derek Washington, EVS



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