

# WHAT'S HAPPENING

A newsletter for the Maine Medical Center family

## MMC Employees Rise to the Challenge, Create Safer Place for Patients



Dear Colleagues,

When I sat down to write my annual year-end letter, I must've started and deleted a dozen different drafts. Every time I read through what I'd written, it didn't convey strongly enough how proud I am of this organization, how fortunate I am to work with each of you, and how blessed I feel to lead Maine Medical Center. Ultimately, what I really want to say is **thank you**.

**Thank you** for turning the page from 2013 to 2014 and trusting that we'd right the ship. I'm proud to say that we did, and we're heading into 2015 with a lot of momentum.

**Thank you** for rising to every challenge we faced over the past year. Every time there was a flood or a system failure or even the threat of Ebola, you never flinched. Your patients received tremendous care even while we worked together to solve issues.

**Thank you** for your unwavering commitment to our mission. I'm incredibly confident that each of you is dedicated to caring for our communities, that we're educating tomorrow's caregivers, and that we're researching new ways to provide care. I know that the commitment to education also extends to each of you; this is a highly professional organization that is serious about development and we are all better for your efforts.

**Thank you** for pushing one another in service of high-quality care and making Maine Medical Center a safer place for our patients. We are poised to make even greater improvements in the coming year based on

the progress that each of you has led.

**Thank you** for supporting one another. There are more employees at Maine Medical Center than there are people in the towns where some of us live or were raised. And still we manage to demonstrate a level of camaraderie that makes

coming to work feel like we're spending time with our friends. That is a luxury that is never lost on me.

Each and every one of us is important to the success of this organization, and it is important to me and our entire Leadership group that you know how much you mean to Maine Medical Center. Without your tireless efforts, your clinical and administrative exper-

tise, and your steadfast commitment to People, Quality, and Service, there would be no Maine Medical Center. You are our foundation — and we are rock solid.

*“Thank you for pushing one another in service of high-quality care and making Maine Medical Center a safer place for our patients.”*

In short, **thank you** for all that you do for Maine Medical Center, your patients, and one another. Every day you bring this wonderful organiza-

tion to life and I am extremely grateful. I look forward to seeing where we will go together in the coming year.

Have a Healthy and Happy New Year,



Richard W. Petersen  
President and CEO

### End-of-Year Reminders

- **Flu Shots** – Employees may contact Employee Health, 662-4011, to receive a vaccine.
- **Safety Training** – Don't forget to do your online Safety Training by December 31.
- **No Shuttle New Year's Day** – Employees may park in the Gilman Garage.

# The Holiday Spirit Is Contagious at MMC

*Clockwise, starting at right: The Talent Acquisition team gets goofy with garland during a staff meeting. After 34 years at MMC, Billing Coordinator Cheryl Hall still loves to make her coworkers smile. A snowman takes over at the East Tower desk of Felicia Cummings. Volunteer Rocco DiDonato brings cheery holiday music to the Main Lobby.*



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