

WHAT'S HAPPENING

A newsletter for the Maine Medical Center family

Thank You for Ensuring a Strong Joint Commission Survey



Dear Colleagues,

Through more than three decades in health care administration, I have experienced a wide range of surveys and evaluations at institutions of all shapes and sizes. And given today's health care environment, I have never experienced a survey as complex or thorough as what we saw from The Joint Commission last week — nor have I ever been so proud of an organization as I am of everyone at Maine Medical Center.

One thing that all surveys have in common is that

they take a toll on the employees of an organization. Given the unannounced nature of The Joint Commission's visits, you had to be on continuous alert throughout the survey prep period and during the on-site week. In addition, many of us will be involved in making any corrections they've identified — and we do all this while meeting our everyday goals of providing safe, high-quality care to our patients.

My hat is off to everyone in this institution who has given of themselves in an effort to learn from our surveyors and make this survey successful. Your response and participation has been overwhelmingly positive. We had seven different surveyors examining our organization, leaving no stone unturned from Bath to Saco and from Windham to South Portland. Each of our evaluators remarked on several occasions about your friendliness, candor,

and confidence in addressing their questions.

In addition, I want to specifically thank and recognize a couple of people:

Julia Dalphin, Director of Regulatory Affairs and Patient Relations, and

Bill Williams, M.D., Associate Vice President. This pairing demonstrated exemplary poise and leadership throughout this process.

Everything has been precise and well-coordinated. Next time you see either Julia or Bill, please thank and congratulate them on a job well done.

Our survey week only served to enhance my confidence in Maine Medical Center. Not only did our surveyors validate my belief that we have a tremendous

organization, but the findings they will present provide an opportunity for us to improve our quality and enhance the safety of the

environment so we can better serve our patients.

Thank you for your efforts and your continued ded-

ication to Maine Medical Center. You truly make a difference every day.

Respectfully,

Richard W. Petersen
President and CEO
Maine Medical Center

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MMC Blood Drive

Monday, August 4, 9 a.m. - 3 p.m.

Dana Center

Walk-ins are welcome.

To schedule an appointment: 1-800-Red-Cross or redcrossblood.org.

PEOPLE NEWS



Peter Croft, M.D.

Peter Croft, M.D., has returned to the Maine Medical Center Emergency Department as an attending. Dr. Croft obtained his medical school training at Ohio State College of Medicine and then went on to complete his residency in Emergency Medicine at MMC where he served as chief resident his final year.

Dr. Croft is finishing a fellowship in Emergency Ultrasound at Massachusetts General Hospital. He has had the opportunity to take his work abroad to the Dominican Republic and Uganda, which “has opened my eyes to the perplexities we face, and will face, in medicine. Cultural, lingual, and economic tendencies are all too real. Gaining this perspective has made me into a more pragmatic, patient physician.”

Emergency Medicine runs in the family for Dr. Croft as his mother and older sisters are both ED nurses.



Noah Diminick, M.D.

Noah Diminick, M.D. has joined Maine Medical Center as a Pediatric hospitalist at The Barbara Bush Children’s Hospital. Dr. Diminick graduated from the University of Vermont College of Medicine. He comes to MMC from Children’s Hospital of Pittsburgh of UPMC where he was also an Assistant Professor of Pediatrics and developed, with his colleagues, a training pathway for residents interested in pursuing a career in Pediatric Hospitalist medicine.

Dr. Diminick enjoys spending time with his wife and daughter skiing, traveling,

and cheering for the Red Sox.



Scott Guarin, D.O.

Scott Guarin, D.O., has joined Maine Medical Partners as a Hospitalist. He will also be part of MMP’s Hospital Medicine team at Stephens Memorial Hospital in Norway.

Dr. Guarin just completed his residency at MMC where he was involved in quality improvement projects in diabetes care and EMR orders. He graduated from University of New England College of Osteopathic Medicine and was a practice teacher’s assistant instructing first-year medical students.

When not working he enjoys hiking, playing tennis, running, playing hockey, and listening to music.

COMING UP AT MMC

**Vaccination Documentary
Invisible Threat
Wednesday, July 23
5 p.m.
Rines Auditorium
Portland Public Library**

**WOW! Power Hour
Wednesday, July 23
5 - 6 p.m.
Hula Hooping
Meet on MGB lawn**

**CNA Informational Session
Tuesday, August 19
6 p.m.
Dana Auditorium
Visit mmc.org for details and registration**

**WOW! Rewards Deadline
Sunday, August 31
Complete both your fasting health screening and online health assessment.**

For details on all upcoming event, check out the Calendar on the MMC Intranet.



Maine Medical Center
MaineHealth

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