

WHAT'S HAPPENING

A newsletter for the Maine Medical Center family

Ambulatory Pharmacy to Enhance Patient Care



Dear Colleagues,

I am excited to share with you the details of our plans to enhance pharmacy services offered to our patients, employees, and volunteers as part of a comprehensive medication management program.

This investment to improve safety and convenience for our patients, employees, and volunteers involves:

- The development of a retail pharmacy that will be available for extended hours to patients, employees and volunteers alike.
 - Pharmacy professionals partnering with patients at the bedside in an effort to obtain accurate medication histories, provide discharge prescription access, promote a better understanding of the purpose of each medication prescribed, and to educate on how the proper use can contribute to their desired health outcomes.
- Of course, the construction of a retail pharmacy will be the most visible piece of this comprehensive program. This pharmacy, which will be located in the East Tower where The Boutique and the Learning Resource Center (LRC) are currently housed, will aim for excellence in the patient experience while offering

more convenient access to prescription medications for you and your loved ones. We are currently working through relocation considerations for The Boutique and LRC and will have more information about these programs at the appropriate time.

Thanks to the support of our MaineHealth and Maine Medical Center Boards of Trustees, our ability to provide patient-centered care is about to get even stronger.

In Good Health,

Jeff Sanders
Vice President and COO

U.S. News & World Report Recognizes BBCH Specialty *Maine's Only Children's Hospital #35 in Diabetes and Endocrinology Care*

U.S. News & World Report has ranked The Barbara Bush Children's Hospital (BBCH) among the top hospitals in the country for Pediatric Diabetes & Endocrinology care in the new 2014-15 Best Children's Hospitals rankings. The Pediatric Diabetes and Endocrinology program at BBCH is ranked #35 overall in the

national survey.

The rankings highlight *U.S. News's* top 50 U.S. pediatric facilities in cancer, cardiology & heart surgery, diabetes & endocrinology, gastroenterology & GI surgery, neonatology, nephrology, neurology & neurosurgery, orthopedics, pulmonology and urology. Eighty-nine

hospitals ranked in at least one specialty, based on a combination of clinical data and reputation with pediatric specialists.

"We are extremely pleased to be recognized for the wonderful care that we provide to pediatric patients who require diabetes and endocrinology services,"

says John Bancroft, M.D., Chief of Pediatrics. "As Maine's only dedicated children's hospital, we have an obligation to provide the children of northern New England top-flight medical care close to home. This is further evidence that we are meeting a critical need for the communities we serve."

Congratulations to our 2014 Wall of Honor inductees!
Thank you for many years of dedicated service.



Judith Aiken
Radiology | 40 Years



Kathleen Carter
CICU | 40 Years



Joyce Eaton
Payroll | 40 Years



Catherine New
Radiology | 40 Years



Marjorie Roewer
Nursing | 40 Years



Mary Smith
Nursing | 40 Years



Judy Nunn
Supply Technician
40 Years



Donna Lee
Food Services | 45 Years



Veronica Carter
Childbirth Education
Program | 40 Years

Additional individuals celebrating 40 years are:

Annette Palanda, Nursing • Donna Ross, Nursing • Carol Calvert, Nursing

Celebrating 45 Years:

Patricia Peters, Food Services