# What's Happening

at Maine Medical Center







November - December 2009 | VOLUME 42, NUMBER 11

## Maine Medical Center Celebrates Completion Of Expanded Emergency Department

Construction of MMC's
Emergency Department —
the state's largest and busiest
— is complete and the fullyexpanded unit is open for
patient care.

Work to double the 24,500 square-foot Emergency Department began last year, the final phase of a larger facilities project which saw the construction of a helipad, central utility plant, parking garage on Congress Street, and the medical center's East Tower, home of women and infant services. The existing Emergency Department was renovated and expanded into the East Tower's basement level. With the expansion, the footprint has increased to approximately 49,000 square-feet.

The expansion project includes separate waiting and examination rooms for adults

and children, easier patient access, a floor plan that improves patient flow, more (and larger) examination rooms, a designated disaster response area, complete with a decontamination unit, specialized Emergency psychiatry space, and a new clinical observation unit for

patients who are not yet ready to go home but are not ill enough to be admitted.

MMC's Emergency Department treats approximately 170 patients each day. The unit receives an average of 53 inbound ambulances each day, up 6 percent from 2008.

**EMERGENCY CONTINUED ON PAGE 4** 



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## New Medical Staff President



M. Parker Roberts, MD, is the new President of Maine Medical Center's Medical Staff. Dr. Roberts joined MMC in 2001, and is Board certified in surgery, colon and rectal surgery. He graduated and completed his internship at Tulane University, with residencies at Tulane and University of Texas Affiliated Hospitals.



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## President's Message



## Board of Trustees Act As Community Stewards

Each time I walk through the halls of Maine Medical Center – whether that's at the Bramhall campus, Brighton, Scarborough, or the many other locations,

I'm reminded of the wonderful people we have at MMC. We all share a commitment to providing the best care for our patients, and it shows. Whether you provide direct patient care, support those who do, or work as a volunteer, you always have our patients' best interests in mind.

There's another group that I'd like to recognize for that same steadfast commitment, and that is our Board of Trustees. This group, comprised of volunteers, physicians and some MMC leadership, works tirelessly to provide a vision; represents the medical center in the community; offers guidance and advice; and support in many, many areas. In essence, they are the stewards of this community's resource.

And we recently celebrated the contributions of one of those stewards, Meg Baxter, as her tenure as Board Chair came to a close in early October. Meg, as many of you may know, is the President of the United Way of Greater Portland. During her watch as Board Chair, the medical center reached a number of milestones and grew dramatically — most notably the opening of the East Tower — while at the same time remaining an accessible center of care for those in our community. I'm grateful to Meg and her leadership, support, and most importantly, her friendship. Fortunately, she'll stay on the Board for another year.

Meg's replacement as Board Chair, David Warren, also comes well-qualified to lead the Board. David is a long-time Board member, and very active in organizations throughout the state. He's served as Campaign Chair of the United Way of Greater Portland and Chairman of the Portland Regional Chamber, to name just two. David is a member of the Maine Business Hall of Fame, and was honored by the Maine State Chamber of Commerce with the Alton E. Cianchette Business Hall of Fame Award.

I'm excited about the leadership and vision that David and new Vice Chair Chris Emmons bring, and look forward to working with them. David and Chris are joined on the Board by six new members:

Sam Broaddus, MD

Morris Fisher

Heidi Hansen

(who left the Board and recently returned)

Brian Petrovek

Katherine Pope, MD

M. Parker Roberts, MD

(as the new President of the Medical Staff)

The complete list of the Maine Medical Center Board of Trustees is on page 3.

Board members ask good questions and challenge us. They keep our focus firmly on patients, help us plan for the future, push us to measure the quality of the care we deliver, help us improve care, and offer sound fiscal guidance. We rely on their vision, sense of character, and integrity.

During this holiday season, I'm often reminded of the many people and things for which I am deeply grateful. First, are my family and my health, followed closely by my extended family — those of you who work at the medical center, our physicians, volunteers, and board members. You, and the work you do every day, are the reason Maine Medical Center is consistently ranked among the nation's best.

My best to you and yours this holiday season.

Respectfully,



Richard W. Petersen

President and Chief Executive Officer

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## Getting to know . . .

## Carla Cutting



#### Position:

Donation Coordinator for the New England Organ Bank at MMC.

#### Years at MMC:

I have been a nurse for 36 years and have worked with the New England Organ Bank for the past 17. Prior to that I worked in the ED and ICU.

#### What does your job entail?

I have the privilege of working with families to help fulfill their loved ones wishes to be an organ or tissue donor.

## What people may not know is that:

I collect map samplers. A map sampler is an embroidered picture.

## If I could have lunch with anyone, it would be:

I would like to have lunch with Dr. Harold L. Osher to discuss his love of history, maps, and early exploration. Dr. Osher is a retired cardiologist from MMC who is very interested in maps and early exploration. He donated his collection to USM and it became the Osher Map Library.

## I love working at MMC because:

Because I have a passion for what I do and MMC offers an outstanding environment of personal and professional enrichment.

#### 2009-2010 Board of Trustees

#### **OFFICERS**

Chairman - David E. Warren Vice Chairman - Christopher W. Emmons President - Richard W. Petersen Registered Agent - John E. Heye Secretary - Kurt E. Klebe Assistant Secretary - Donald E. Quigley

#### HONORARY TRUSTEES

Edward C. Andrews, Jr., MD\*\*
George M. Lord
John R. DiMatteo
Donald L. McDowell
Hubert H. Hauck
James L. Moody, Jr.
Merton G. Henry

Owen W. Wells Mrs. Herbert S. Holmes Annie Williamson

#### TRUSTEES 2010

Frank H. Frye Costas T. Lambrew, MD Michael A. Roy, MD Susannah Swihart Joe Wishcamper

#### 2011

Meg Baxter Mary C. Brandes, MD Christopher W. Emmons Ronald C. Hodge Reed Quinn, MD

**CONTINUED ON PAGE 5** 

# Bariatric Surgery Center Earns ACS Accreditation

MMC's Bariatric Surgery
Program has received the
highest accreditation — Level
1A — from the American College
of Surgeons' Bariatric Surgery
Center Network (ACS BSCN).

According to ACS BSCN, the Accreditation Program recognizes those facilities that implement defined ACS BSCN standards of care, document their outcomes and participate in regular reviews to evaluate their bariatric surgical programs.

To earn accreditation, MMC underwent a rigorous evaluation that compared our program against the highest national measures. These standards include performing a minimum of 125 weight-loss operations annually, with at least two credentialed surgeons performing 100 bariatric procedures in the previous two years.

The site evaluation is unique because it's completed by bariatric surgeons who are Fellows of the American College of Surgeons, and have completed ACS BSCN training.

Maine Medical Center is the only hospital in New England to receive both Level 1A accreditation for our Inpatient Bariatric services, as well as ACS BSCN accreditation for our Outpatient Bariatric Surgery Center in Scarborough.

In the United States, care for the 104 million people who suffer from obesity is estimated at \$150 billion. Bariatric surgical procedures have been shown to reduce obesity, improve mortality, and decrease the health risks from chronic diseases such as heart disease and diabetes.

#### Your Turn

## Friends of Maine Medical Center Celebrates 50 Years

By Amber Dugan, Friends of Maine Medical Center Board

In 1958 the Trustees of Maine Medical Center began discussing the need to bring awareness of hospital services to the community. They also saw an opportunity for well-informed people to develop volunteer projects for the benefit of patients and staff.

On April 2, 1959, the Friends of Maine Medical Center was formed.



Today you will see the presence of this group in many areas of the hospital. An anti-boredom craft cart for hospitalized women with high risk pregnancies can be found on the first floor of the East Tower. Pediatric teaching dolls (Pedi Pete and Pedi Pat), constructed by members of the "Friends" for the purpose of helping children understand procedures, can be seen in the Barbara Bush Children's Hospital. Early December brings the "Friends" to the hospital for the annual Tree of Lights Celebration, where patients and staff honor loved ones with bulbs on the Maine Medical Center Christmas tree, pictured above. Reading glasses, playing cards, and large print books funded by the Friends are distributed throughout the hospital by volunteer services.



The other role of this organization is not quite as visible. The Friends award annual scholarships to students in Maine Medical Center affiliated allied health programs at Southern Maine Community College. They also honor the hospitals volunteer program by awarding scholarships to deserving junior volunteers. Finally, in the spirit of promoting health care education, the Friends offer health care related informational programs twice a year which are open to the community.

On their 50th anniversary, it's easy to see that this group has much to celebrate. The members continue to carry on the founders' missions to bring awareness of our great hospital to the community it serves. It takes countless volunteer hours as well as constant growth in membership to accomplish this. If you are interested in supporting the Friends of Maine Medical Center, please contact the Volunteer office at 662-2205.

#### **EMERGENCY CONTINUED FROM PAGE 1**

"As the numbers of patients presenting themselves at our Emergency Department continues to climb, the expanded space helps us better manage the volume and the variety of patient care needs," says Michael Gibbs, MD, MMC's Chief of Emergency Medicine. "For example, a separate pediatric

section greatly helps ease a child's anxiety, which impacts our ability to provide care. The new layout also provides an opportunity to quickly and easily separate patients who might be contagious. All in all, this helps us respond more quickly and effectively to the needs of our patients."

## New Policy Promotes Ethical Partnerships With Health Care Vendors

The arrival of 2010 brings a revised and stronger Conflict of Interest Policy (COI) to Maine Medical Center.

The policy, Promoting Ethical Partnerships With Health Care Vendors, primarily beefs up two areas of existing MMC policy: gifts from health care vendors and staff's reporting of "moonlighting" employment or other paid services outside of MMC. The policy applies to all employees, faculty, and learners at MMC. Non-employed clinical staff with privileges at MMC, including physicians in private practice, are expected to abide by these policies while at MMC.

The revision is prompted by a growing national concern — in the wake of several high-profile cases — that health care services may be compromised by external factors, such as financial support from yendors.

"Maine Medical Center is a leader in every aspect of health care — and that includes ethical behavior," says Frank Chessa, MMC's Clinical Ethicist. "Even the *perception* that clinical care is inappropriately influenced by a conflict of interest can impact the trust our patients and their families place in us."

#### Key Policy Areas: Gifts and Disclosure

Effective January 1, staff may no longer accept gifts or promotional items from health care vendors. This list includes:

- Pens, paper pads, clothing, ID lanyards, mugs, tickets to sporting events, gift certificates, etc.
- Lunch/Dinner with representatives from drug companies and medical device manufacturers

In addition, conferences may no longer be sponsored or supported by health care vendors. This includes monetary support, vendor-sponsored lunch, event co-sponsorships, and giveaways for participants. Charging vendors for exhibition space is also prohibited.

Additionally, staff may not accept "gift authorships," nor may staff participate in industry speakers bureaus, except under limited and well-defined conditions. Exceptions include:

 Staff may accept reasonable compensation for scholarly presentations.

- Staff may consult with health care vendors under a contract that specifies deliverables and fair market value payment. Consulting relationships must be approved by one's supervisor.
- Staff may accept royalties under a contractual arrangement with prior approval.
- MMC's Development office can still accept charitable donations, gifts and bequests from donors, and staff may accept gifts on behalf of charitable organizations.

#### **COI Form Changes**

Employment outside of MMC, or other paid professional services, must be disclosed, and the categories of those required to complete a COI disclosure form have been expanded. In addition, the form has been revised to capture more precise information.

For more information about the policy, visit the Clinical Ethics Page of the MMC Intranet. On the left of the home page, select Policies and Ethics > Ethics > Promoting Ethical Partnerships with Health Care Vendors.

#### **BOARD OF TRUSTEES CONTINUED FROM PAGE 3**

#### 2012

Morris Fisher Jack F. McGarry Jere G. Michelson Patricia B. Stogsdill, MD David E. Warren

#### 2013

Bill Burke Samuel Broaddus, MD Ward Graffam Heidi Hansen Brian Petrovek Katherine Pope, MD

#### **EX-OFFICIO TRUSTEES**

Richard W. Petersen, President & Chief Executive Officer Parker Roberts, MD, President, Medical Staff Peter Bates, MD, Vice President of Medical Affairs Marge Wiggins, RN, Vice President of Nursing & Chief Nursing Officer Susan C. Hilton, President, Women's Board Liz Orser, President, Friends Elizabeth Lunt, President, Visiting Board of the Children's Hospital William L. Caron, President, MaineHealth

\*\*President Emeritus October 26, 2009

The holidays are upon us, and as always, MMC people are in a festive spirit.

Best wishes to you and yours for a happy holiday season.



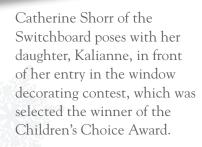


Finance Administration's Sharon Hopwood pauses for a photo at the Bramhall Reception.

R7's Patrick Freeman provides entertainment at the Brighton and Scarborough events.



Marcia Profenno looks ready for the holidays.



Window painters at the Scarborough Surgery's Center Cafe 84 pose with their work. From left to right: Lisa Sukeforth, Tina McGowan, Shannan Reid, Robyn Brown.

# VAD Program Earns Joint Commission Certification

Cardiac Services has earned the Joint Commission's Disease-Specific Care Certification for Ventricular Assist Device (VAD) Destination Therapy, signifying that MMC meets the Joint Commission's criteria for safe, high-quality care, treatment, and services.

A VAD is a mechanical device placed in the patient's abdomen that takes over pumping for a weakened heart. It help patients survive until a transplant is possible, or it can be a permanent solution to aid various heart conditions — ultimately improving a patient's symptoms and quality of life.

MMC is the only hospital in Maine that performs VAD implants, and just one of only 82 nationwide with this special certification.

To earn the certification, a program undergoes an extensive, unannounced, on-site evaluation by Joint Commission reviewers every two years. The assessment looks at a program's processes, its ability to evaluate and improve care, submission of data on outcomes, and interviews with patients and staff.

"Maine Medical Center voluntarily pursued this comprehensive, independent evaluation to enhance the safety and quality of care we provide," says Bud Kellett, MD, MMC's Chief of Cardiac Services. "We're proud to achieve this distinction."

"This certification means Maine Medical Center does the right things and does them well for VAD destination therapy patients," says Jean E. Range, MS, RN, CPHQ, Executive Director, Disease-Specific Care Certification, Joint Commission.

Just ask Andy Loman. When the 62-year-old's heart condition suddenly worsened, his main regret was the time he would miss with his children and grandchildren. "I was a candidate for a heart transplant, but could not survive the 13-month waiting period to obtain a new heart," says Loman. "The VAD Program at Maine Medical Center gave me a new lease on life."

The VAD is a life-saver for patients like Loman. "Andy had end-stage, critical heart failure," says Louis Russo, MD, Medical Director of the VAD Program. "The VAD greatly improved Andy's health as well as his life expectancy.

"During surgery we implanted a device on the left side of Andy's heart, taking over the pumping ability of his weakened left ventricle," says Dr. Russo. "With the help of a comprehensive, multidisciplinary team, Andy was able to be safely discharged home with his VAD to wait for a heart transplant."

"This surgery saved my life," said Loman.
"Knowing that a hospital like Maine Medical
Center can offer such life-saving procedures is a
comfort to me and my family."

MMC has also earned certification for treatment programs in Stroke and Congestive Heart Failure.

#### Going Green: MMC Commuter Coordination Program Gains National Recognition

Last summer, a group of Maine Medical Center employees teamed up with the organization Go Maine to encourage fellow employees to use alternative transportation (other than a personal car) to and from work. And their ideas and hard work paid off.

The goal of 675 participants was exceeded with a total of

734 MMC participants who shifted from personal vehicle use to car pooling, riding the bus, walking, bicycling, and or alternative transportation methods.

For these efforts, the "Get on Board" team has been recognized nationally for the quality of the commuter coordination program they created. MMC was recognized for excellence in the category of Employee Transportation Coordinator at the annual conference for the Association for Commuter Transportation (ACT). ACT supports efforts to reduce traffic congestion, conserve energy, and improve air quality.

## Anniversaries November

#### 40 Years

Dale Morin, Radiology Nursing

#### 35 Years

David Jones, Pharmacy

#### 30 Years

Pierrette Bicknell, Pediatrics Dorothy Coffin, Psychiatry Administration John Dziodzio, Pulmonary Medicine Carol Rumo, Family Center Debra Sawtelle, Brighton Pre-Admission Andrea Varnum, Emergency Department

#### 25 Years

Maureen Fenton, R4 Deanna Foster, Switchboard Judith Gilman, Family Medicine

#### 20 Years

Kathy Bailey, Diagnostic Exam Room Maureen Callnan, Geriatrics Kathleen Emerson, Central Supply Heidi Payne, Pharmacy Maria Ramos, Health Information Management Carrie Smart, Pulmonary Medicine Cheryl Vargo, Nutrition Services

#### 15 Years

Arthur Edgecomb, Cardiothoracic ICU Nicole Gibbons, SCU

#### 10 Years

Linda Brown, Emergency Department David Dirsa, Emergency Department Lyudmila Kasyanov, Financial Services April Lacey, Pharmacy Joshua Mains, R3 Elizabeth Teitelbaum, Birth Center

#### 5 Years

Jacalyn Ball, Radiology Carey Bean, Employee Health Joanne Chapman, R1 Hyunsuk Choi, ASU Michelle Collin, Birth Center John Damon, Pulmonary Medicine Barbara Davis, R7 Rachel Demers, Operating Room Cindy Demers-Welch, NICU Leon Emerson, Communications and Marketing Vondelle Fieldsend, CICU Melissa Heinen, Poison Control Laurie Hodgdon, Family Center Holly Lamontagne, Nutrition Services Patricia Murphy, Radiology Lisa O'Brien, Nutrition Services Amy Price, Operating Room Phyllis Reames, Prenatal Center

### December

#### 35 Years

William Eldridge, Psychiatry Roland Michel, Pulmonary Medicine Rosellen Taylor, Nutrition Services Dana Trufant, Post Anesthia Care

#### 30 Years

Towanna Ahearn, Nutrition Services Stephanie Curran, Endoscopy Judith Faren, Nursing Floats

#### 25 Years

Deborah Bachand, R6

#### 20 Years

Sandra Bagwell, Pediatric Critical Care David Cote, Operating Room Debra Gray, Communications & Marketing Susan Harper, Care Coordination Lynn Rowe, Radiology

#### 15 Years

Darlene Breton, OCC Therapy Kathleen Carrier, MMCRI Leone Lavoie, Cardiography-Echos Roderick MacLeod, Central Supply Margaret Palmer, Nutrition Services Theresa Stevens, SCU

#### 10 Years

Ann Cross, OB/GYN Janet Gross, R4 Rebecca Hemphill, Internal Medicine Falmouth Antoinette Herbert, Environmental Services Mandy Metcalf, Radiology Jane Pringle, Medicine Cherie Thomas, Cardiography ECGS

#### 5 Years

Zachary Brix, Patient Accounts Paskalina Cala, Interpreter/Cross Cultural Services Leslie Davis, Sleep Institute Nicole Fortier, Nursing Floats David Hall, IS Client Services Gabriel Kirkpatrick, Radiology Veronica Labbe, Hospitalists Alexander Newman, R4 Tanya Nida, Birth Center Amallia Ogally, Environmental Services Misty Palmer, Pediatrics Michael Schermuly, Pharmacy Linda Stowe, NICÜ Jean-Pierre Tshamala, Interpreter/Cross Cultural Services

Jami Stephenson, Operating Room

## Marketplace

So that everyone has an opportunity to use the Marketplace, ads may be placed once. Repeats will be permitted only as space allows. To submit an ad, email marketplace@mmc.org

# THE DEADLINE FOR THE NEXT ISSUE IS THE FIRST FRIDAY OF THE MONTH.

#### **FOR SALE**

Rite-Temp Propane Stove, \$100-slightly used. Total Gym XL-\$200-slightly used, 2 in 1 Game Table-pool/air hockey-\$175. computer desk-\$20. Black & Decker White Convection Oven, \$15. Pasta Maker w/assorted shapes, \$30-slightly used. 761-2910.

Futon: Queen size, oak frame, inner spring queen mattress provides great support. \$275. 289-0754.

1993 BlueToyota Corolla Excellent condition 143,000 miles No oil leaks. New sticker, new exhaust system 1 owner \$2,000. bradstillion@ vahoo.com.

Gift baskets for sale by a local RN. Candles, Wine Glasses, Hand towels, candle holders, and decorative plates are packaged in a pretty basket for the holidays. 400-7897 or toritroi1.etsy. com.

Architectural art of home or office. Preserve your investment, give as gift for the holidays. Finely detailed pen & ink w/ cards & envelopes. www. geoffreystiles.com or 625-4245.

2003 Yamaha 350 Warrior, 6sp, with reverse, "too fast for me" Great Shape \$1200 OBO. 590-8721.

Gorgeous Antique Brass Bed - early 1900's -head board, footboard and rails - fits full size mattress and box spring - \$150. Gold/brown tweed armless living room chair - 2 yrs old- exc. cond. asking \$100. 400-7622.

#### **FOR RENT**

Ptld, 73 Merrill St: Munjoy Hill apt, 1st flr, oil heat, tile living room floor, wood floors, full bath, washer and dryer, storage, yard, pets negotiable, \$900/mo incl elec. 712-9147.

Westbrook, 123 Forest St: Nice 1st floor, 2 BR, 1 BA, sunny apartment. Great neighborhood, hardwood floors, working fireplace, OS parking for 2 cars, W/D hookup. \$900/mo+util, NS, NP. 854-1192.

Ptld, near Deering H.S. 3 BR duplex, 1st flr, Hdwd flrs., W/D hookup, off street parking, NS, NP. \$1100/mo utils. Lease. 797-7067.

Westbrook: 1 BR apt, second floor 400 sq foot studio, private entrance. Sunny with skylights and bay window. Partially furnished. \$650/mo incl. OS parking for one, heat, hot water, electricity, cable TV. Lease, references required. Suitable for one person. NS. 776-1045.

#### **REAL ESTATE**

OOB: Condo located w/ in walking distance to beautiful OOB, but in a quiet setting. 2 BR, 1 BA, eat-in K, frplce, skylights & cathedral ceilings w/ a Lg deck located off the LR. Pets & children ok. Seller is very motivated & this is priced to sell quickly at \$132,900. 934-0447.

Topsham- small exclusive subdivision. paxton-woodstopsham.com or 353-8888.

## ST/SEASONAL RENTAL

OOB: Beachfront home for rent November to June 1st. 3 BR, 2 BA, heat, hot water, electricity, cable, wi-fi and snow removal included. Outdoor parking for 2 vehicles. \$1600/mo. 749-0207.

OOB: Ocean view home for rent November to June 1st. 3 BR, 1 1/2 BA, open concept LR, DR, kitchen. Heat, hot water, electricity, cable & wi-fi, snow removal included. Outdoor parking for 2 vehicles. \$1200/mo. 749-0207.

Skiers, Sunday River Winter Getaway, Bethel, Maine. 5 miles to skiing, x-cross country, etc. heated outdoor swimming pool, 2-bedroom condo available for rent: weekends, weekly, or monthly 712-6661 or suziecurves@myfairpoint. net for more information and rates.

Yarmouth: ST rent by the month up to a year. Condo to share with furnished BR, TV and some storage in clean basement. Laundry facilities and garage. Dish cable to be installed shortly. Must like cats. NS. Ideal for short term stays and cheaper and homier than hotel room. \$650/mo incl util. Ispamalot69@gmail.com or 650-7458.

#### **ROOMMATE**

Ptld, Carroll St: Newly renovated 1 BR apt in Western Prom. Walking distance to MMC. \$850/ mo incl H, HW, pkg and coin operated laundry. 781-424-6432.

Buxton, 70 Main St: 3 BR, 2 BA home on 2 acres of fenced land. Great home if you have pets. Oil primary bwith gas and kerosene supplements. Large barn for storage. Country living just 12 miles from Ptld. 850-1540.

#### **FRFF**

Adorable black and white kitten looking for a loving home. He is very cute! The vet estimates him to be 8-9 weeks. He will be going back for a final vet visit before adoption. 283-0739 or 885-8673.

#### **SERVICE**

Reliable, loving care giver for your baby or elderly parent. Available evenings and week ends in the Yarmouth/Falmouth, Cumberland area. 846-1416.

North Atlantic Montessori School has opened it's new child care facility for infants. We are staffed w/ certified teachers & are CPR & First Aid certified. We are located at 209 Western Ave., 1/2 mile from #295. In the same plaza as Costa Vida Restaurant & Snip Its. 310-8666.

#### WANTED

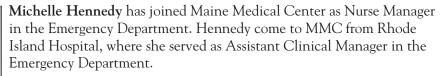
Books, mostly hard covers, especially books about Maine and books by Maine Authors, also old pottery jugs, crocks, jars, bowls, pitchers, etc. especially those made in Maine, old cast iron cookware especially want to find a bread loaf pan made by the Portland Stove Foundry. wgarroway@roadrunner. com or 939-0172.

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## People



Michelle Hennedy



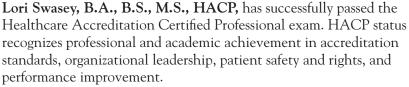
Suzanne Parenteau, RN, MSN, has been selected as the Nurse Director of the Outpatient Department at MMC. Suzanne has been in the interim role in the OPD and brings many years of experience at Brighton First Care (BFC).

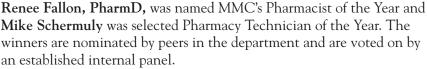


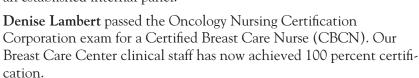
Suzanne Parenteau, RN, MSN

Joy Moody, RN, MSN, Nurse Director of Emergency Services, will assume the Director role at BFC in addition to her present responsibilities.

**Amy Robinson, RN, BSN,** Unit Based Educator at Brighton First Care, will assume the interim Nurse Manager role responsible for daily operations at BFC.









Renee Fallon, PharmD

Walter Pochebit

Walter Pochebit joins MMC as Director of Construction and Property Management. Pochebit had a long career managing The Pochebit Company, a construction firm well regarded throughout New England. Pochebit will be working on facility development and management activities.



Rich Petersen, MMC's President and CEO, presents a plaque to M. Parker Roberts, President of the Medical Staff, in appreciation for the their support of our new medical school. Our medical staff pledged \$500,000 in endowment support for the MMC.TUSM program. The endowment will fund a four year scholarship for a student in perpetuity.

### 2010 Holidays

**New Year's Day** 

Friday, January 1

**Presidents Day** 

Monday, February 15

**Patriots Day** 

Monday, April 19

**Memorial Day** 

Monday, May 31

**Independence Day (Observed)** 

Monday, July 5

**Labor Day** 

Monday, September 6

**Veterans Day** 

Thursday, November 11

**Thanksgiving Day** 

Thursday, November 25

**Christmas Day (Observed)** 

Friday, December 24

#### Annual Safety Training And Compliance Awareness Training

Don't forget that all employees are required to complete the online Annual Safety Training by December 31. Employees are also required to complete the Code of Ethical Behavior Compliance Awareness Training, which is attached to the Safety Training.

# Looking Back . . .

## Early Days of the ED



Photo courtesy Maine Medical Center Archives

The Maine General Hospital Emergency Department, now an Annex visible from the courtyard, was constructed in 1904 as a surgical building. In addition to Emergency, there was originally space for a large surgical amphitheater, smaller operating areas, a mortuary, interns' rooms and storage. When the Pavilion Building was completed, all surgical activities were moved to the new sixth floor. Here, a circa 1931 Buick ambulance, operated by the King & Henry Company of South Portland, has pulled up to the ED entrance where an RN and two attendants prepare to transfer the patient for care.



centered around you

22 Bramhall Street Portland, ME 04102-3175 What's Happening is published monthly at Maine Medical Center for members of the hospital community and for friends of the institution throughout Maine and northern New England.

Comments, questions and suggestions may be addressed to Communications & Marketing. (207) 662-2196 Editor: John Lamb