

### What's Happening

## Healthcare and State Leaders Call on Congress to Reauthorize Program that Gives Maine Children Essential Healthcare Coverage

As part of the National Town Hall Meeting on Children's Health Coverage leaders in government, healthcare, and the community joined the Campaign for Children's Health Care and an alliance of hospital and healthcare associations at a Maine Medical Center Town Hall Meeting earlier this month to highlight the fact that there are still more than nine million uninsured children in the United States who need health coverage. Participants at the Town Hall Meeting also urged Congress to reauthorize and fully fund the State Children's Health Insurance Program (SCHIP), which currently covers over 4,500 Maine children.

More than 19,000 Maine children are without insurance entirely. John Bancroft, MD, The George W. Hallett, MD, Chair of Pediatrics at Maine Medical Center; and Representative Glenn Cummings, Speaker of the Maine House of Representatives (D-Portland); spoke about the importance of SCHIP, a joint state-federal effort to provide health coverage for children whose parents do not have insurance. Currently, SCHIP provides health insurance for more than fou million children.

"As a pediatric specialist, I travel throughout the state. I've worked with hundreds of children from hardworking Maine families who don't have private health insurance but are served by Medicaid or SCHIP," said Dr. Bancroft. "It enables families to obtain necessary medical care like preventative office visits, hospital care, and dental and vision services that allow them to lead healthy lives and increase their chances of succeeding in school. It's imperative that Congress continue to fund the SCHIP and Medicaid programs."

Representatives from all sectors, from the Maine Legislature, and from the offices of our Legislative delegation in Washington attended the meeting to show their support for this critical program. The event was held at Maine Medical Center's Charles A. Dana Health Education Center.

"Ensuring that Maine children, regardless of the economic status of their parents, have access to high quality healthcare is essential to the future well-being of our state," said Cummings. "SCHIP

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#### MMC Names New Oncology Medical Director

Jacquelyn Hedlund, MD, recently accepted the leadership position of Medical Director for Maine Medical Center's Oncology Program. Dr. Hedlund, a member of the Maine Center for Cancer Medicine and Blood Disorders since 1998, completed her Internal Medicine Residency at MMC and was Chief Medical Resident in 1994. She then completed Fellowships in Hematology and Transfusion Medicine at the University of Washington. Dr. Hedlund has held other leadership positions for MMC including Clinical Director

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#### Changes to the DNR Order in SCM

Ordering Do Not Resuscitate (DNR) status in SCM has a new look starting this month. The SCM order item called "CPR status" now includes 5 choices. These categories reflect instructions about CPR which have been included in progress notes or other locations in the past. Instructions in progress notes

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#### DNR, CONTINUED FROM PAGE 1

can be difficult to access quickly in a time of crisis, especially if a patient is being transported or is away from his or her primary unit.

The purpose of the change in SCM is to make standardized CPR orders quickly available in a time of crisis. Putting CPR status information into SCM will create a single location for healthcare providers who respond to a code and who may not be familiar with a patient to look for CPR instructions. An additional benefit is that information from SCM can be printed on reports as well as be transmitted to downstream computer systems. Finally, the next version of SCM will allow CPR status information to be displayed more prominently on SCM screens, similar to the manner in which allergy information is displayed.

The five CPR status categories are:

- 1. Full Support
- 2. No CPR except with sedation or contrast
- 3. No CPR at any time
- 4. Allow Natural Death
- 5. Tailored Resuscitation Efforts

These categories have resulted from almost a year of discussion by a variety of groups at MMC. The final list of categories was included in MMC Institutional Policy 1-C-4 "Cardiopulmonary Resuscitation Status for Inpatients".

A brief explanation of the categories follows:

<u>Full Support</u>: This order directs care providers to begin CPR in the event of cardiac or respiratory crisis, as outlined by American Heart Association guidelines.

By law, providing CPR is the default for a patient that does not have a physician order limiting CPR.

No CPR except with sedation or contrast: This category is for patients who do not

want CPR except when they are having procedures which require sedation or radiographic contrast media. For example, a patient in this category would receive CPR if they had a cardiac arrest during surgery, but would not receive CPR while resting in their room. One rationale for this category is that CPR during surgery has better outcomes than CPR in other inhospital settings. In addition, some physicians believe they have a moral obligation to provide CPR for crises which are directly precipitated by medical interventions, and so would decline to provide some interventions as a matter of conscience if they were not free to initiate CPR.

No CPR at any time: This category is for patients who do not wish to receive CPR at any time, including during procedures requiring sedation or contrast media. Federal regulations and the standards of several professional organizations require that patients be given the option of refusing CPR in all settings. A physician who judges that, as a matter of conscience, he or she cannot comply with a patient's refusal of CPR should seek to transfer care of the patient.

Allow Natural Death: This category is for patients who want to receive "comfort measures only." Patients in this category will not receive CPR at any time. All other medical care is aimed at ameliorating symptoms and suffering and providing maximal physical and emotional comfort.

Tailored Resuscitative
Efforts: This category is for
patients who want to receive
some, but not all, CPR inventions. For example, a patient
might choose cardioversion,
chest compressions and emer-

gency drug protocols, but not intubation. More than any other, this category stimulated discussion among clinicians. Many noted that CPR was less likely to be successful unless all interventions were available, and also that analyzing a list of interventions would complicate response to a code. Other clinicians felt that for some patients tailoring CPR interventions efforts served the best interest of the patient, and so the option to do so should be available, if used only rarely.

As even this brief discussion makes clear, the issues surrounding computerized physician order entry for DNR orders are complex. In addition to the ethical issues that surround end of life decision-making by patients, families, physicians and other clinicians, there are a host of quality, safety and workflow issues that must be addressed. We will monitor the use of CPR status orders in SCM over the next year – responding quickly to concerns that arise and offering an evaluation of the first year of experience with the new CPR status orders. Because we believe it is important for all health care providers to have quick access to information about a patient's CPR status, we encourage attending physicians to enter CPR status orders at the time of a patient's admission. We also encourage this even if it is only to make explicit the default expectation, namely, that a patient wishes to receive full CPR support in the event of a crisis.

A copy of the new policy is available on the Intranet or from Sandy Bagwell, MD, Frank Chessa, Ph.D., or Phil Scavotto, RN.

#### A Day of Hockey

The Portland Pirates Foundation will hold "A Day of Hockey" on February 25, at the Cumberland County Civic Center. Proceeds from the event will benefit the patients of The Barbara Bush Children's Hospital at Maine Medical Center. "A Day of Hockey" is hosted by the Portland Pirates, Cape Elizabeth High School Boys Hockey, and Cheverus High School Boys Hockey.

#### "A DAY OF HOCKEY" SCHEDULE

9 – 10 a.m.	Youth Hockey - Mites
10 – 11 a.m.	Youth Hockey - Squirts
10 – 11 a.m.	Strength Training/Nutrition
11 a.m. – Noon	Salty Pete's Skate for the Kids
Noon – 2 p.m.	Clash of the Classes Game
2:30 – 4 p.m.	Game Preparation – Ice closed
4:05 p.m.	Portland Pirates vs. Lowell Devils
Intermission	Media vs. BBCH Staff Broomball Game
End of game – 8 p.m.	Salty Pete's Skate for the Kids
8 – 9 p.m.	Girls High School Hockey Game
9 – 10 p.m.	Mens League Game

#### All Day Hockey Video/Bubble Hockey Games

Attendees that don't skate can still make a donation and show their support for children of The Barbara Bush Children's Hospital by visiting the main lobby and signing a big "get well" card.

Tickets are available through Huskies Youth Hockey, Cape Elizabeth and Cheverus High Schools, the Barbara Bush Children's Hospital and the Portland Pirates. Fans can purchase tickets online at <a href="https://www.portlandpirates.com/mmc">www.portlandpirates.com/mmc</a>.

#### Calling REMIS or OneCall?

Here are the correct numbers to dial:

OneCall: 662-6632 REMIS: 662-2950



#### New Scholarship for Junior Volunteers

The Friends of Maine Medical Center are pleased and proud to sponsor a scholarship for Maine Medical Center Junior Volunteers. The purpose of the scholarship is to recognize the service and dedication of Junior Volunteers at Maine Medical Center. The applicants must have completed one school year or two full summers of volunteer service at MMC during his/her high school term. The scholarship will be awarded to a graduating high school senior and any scholarship monies will be paid directly to the school of choice of higher education of the scholarship recipient. The deadline for application is Monday, April 2.

For further information or an application please contact Volunteer Services at 662-2205.

#### Date Set for New Pharmacy System and Conversion to SCM Medication Administration Record

MIS is the system that has been used for 30 years at MMC to provide pharmacy labels and to interface orders to the Pharmacy robot and Pyxis stations throughout the hospital. MIS is also used for charting medications, IVs, and blood products administered, with pathways for nurses to request missing meds and needed IVs. Lots of activity continues to move MMC forward toward pharmacy verification in the new WORx application and to charting of all meds, IVs, blood and oxygen in the SCM eMAR. The date for this conversion is March 4.

- The IS and Pharmacy teams have completed testing of every pharmacy orderable item (~3000) to confirm proper behaviors in:
- SCM Order entry flowing to WORx
- WORx verification flowing downstream to the Robot and Pyxis, as well as flowing back to SCM to populate the eMAR
- SCM eMAR charting flowing back to WORx for inventory and from WORx flowing to Medipac for correct billing
- Almost 90 nurses have assumed the role of eMAR Champion and training continues. A training database is available for "play" to prepare for this new way of charting. Classes resume for nursing staff and eMAR elearning modules have been developed. Respiratory staff are also signed up for specialized training. In addition, training material is being developed to highlight the changes for providers.
- Detailed activation planning (including the process for the replacement of all pharmacy items in current order sets) are underway.

As a result of the conversion on March 4:

- Providers will be using new SCM order forms for Pharmacy orders
- Pharmacists will be verifying SCM orders in the WORx application (instead of SCM)
- WORx will generate all Pharmacy labels (instead of MIS)
- WORx will communicate to Pyxis and the Robot
- Nurses will chart all Pharmacy, Blood and Oxygen tasks in the SCM eMAR
- All Pharmacy, Transfusion and O2 orders will have to be re-entered.

For more information, please contact Matt Coro, at corom@mmc.org.

## Hand Hygiene: Still the Best Defense in the Spread of Germs

Maine Centers for Disease Control has issued an alert indicating Norovirus, a virulent gastrointestinal virus, is impacting many Maine counties (following national trends). Employee Health is seeing an increase in staff absenteeism and leaving mid-shift due to sudden onset strong abdominal cramping, nausea, vomiting and diarrhea lasting approximately 2-3 days. Dehydration is a significant risk in elderly and other compromised individuals.

Norovirus can linger for days on surfaces such as children's toys, keyboards, telephones and doorknobs, and both vomit and stool are highly infectious. It is present in the stool up to three weeks after the patient recovers, so health officials stress the importance of hand washing, especially after using the bathroom and before preparing food.

EXEMPLARY HAND HY-GIENE is our best defense in minimizing the impact of this virus at MMC. In addition, staff who have symptoms need to remain home until 24 hours after symptoms have cleared.

For questions or more information, please contact: Maggie Kelley, Director, Employee Health Services, 662-3468.

### Does SPAM Leave You Frustrated?

The Information Services Department (IS) is working with our anti-SPAM vendor to make improvements to the program that we use to minimize the amount of SPAM – or junk e-mail – to your GroupWise inbox. Over the past few months, the amount of SPAM sent to MMC accounts has doubled from month to month. During the summer, we saw a few days where we were blocking in excess of 145,000 e-mails <u>a day</u> marked as SPAM. IS has been working to ensure that very little SPAM reaches your mailbox, while at the same time, trying not to block legitimate e-mail.

How much SPAM are we seeing lately? On a good day, just under 70% of the e-mail that we receive is SPAM. Needless to say, MMC's anti-SPAM server is very busy sorting out the good from the bad.

Here are some basic rules to avoid and minimize SPAM:

- Spammers use special programs that extract e-mail addresses from Websites and Usenet postings. To prevent this, you can obscure your e-mail address by inserting something obvious into it. For instance, if your e-mail address is smithja@mmc.org, you'd modify it to read smithja@m[delete this]mc.org If you want to see if your e-mail address is posted on websites, go to Google.com and type in your e-mail address and click on Google search. You can contact those people to either alter your address as displayed or remove it altogether.
- Never reply to spam messages, even when they entice you to reply to "remove" you from their mailing lists. Often the instructions are either bogus, or a way to collect more addresses. Replying confirms to the spammers that your email address is active, and you may receive even more junk mail. You can try to Junk Mail them using the GroupWise Junk Mail feature (available in GroupWise 6.5).
- Some spam e-mailers use computer programs to guess at e-mail addresses (sometimes called dictionary attacks). If your user ID forms a typical name (say your name is Susan Skillin, chances are your MMC ID would be SKILLS), then skills@mmc.org might be the subject of a dictionary attack.

If you receive an e-mail that you feel is SPAM, forward the e-mail, as an attachment, to SPAM (our address book has the full address) – you will not get a reply from our vendor. Our vendor will work with your e-mail to try to understand why they didn't identify the e-mail as SPAM.

You can also help the rest of internet community reduce the amount of SPAM that it sees. How? By having an up-to-date antivirus program on your home PC. There are some great programs you can buy and there are free antivirus programs available for download (go to Google.com and type in: Free antivirus program). They are very effective to use and can clean your PC up and prevent it from getting infected in the future. By having this protection, you can mitigate your PC from being used to send out SPAM. There are some good anti-spyware

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# Repair Shop Hosts Valentine's Day Event to benefit MIMC's Breast Care Center

This Valentine's Day Cavallaro Auto Repair will host a "Valentine's Day Event" on February 14 to benefit MMC's Breast Care Center. The repair shop, formerly known as the Muffler Shop at 959 Main Street in Westbrook, will donate all the proceeds from a lube, oil, and filter change service to the Breast Care Center as a way to celebrate the women in our lives and our community.

In addition, every customer will receive a flower and each car will receive a free 22 point safety inspection. The shop will be open to our customers for emergency service, but the entire day will be dedicated to the special Valentine's Day event. The cost of the lube, oil, and filter change service will be \$24.95 plus tax. Flowers are being provided by Rosemont Florist on Brighton Avenue in Portland. Oil and filters will be donated by NAPA Auto parts in Westbrook.

Appointments are required! Just call Cavallaro Auto Repair at 854-5886 for an appointment Monday through Friday, between 8 a.m. and 5 p.m. Please join us for this special occasion!

## **Geriatric Center Offers Expanded Services in New Year**

The Geriatric Center at 66 Bramhall Street has expanded its Falls Clinic. This program helps patients and their families develop and implement a treatment plan to address the risk factors for falls. Falling is a primary cause of injury and accidental death in the elderly and is now recognized as an identified "Geriatric Syndrome" with definable risk factors that can both predict and prevent falling in the elderly. Patients with a history of frequent falls who have been identified as a significant fall risk can benefit from this program. Referrals are accepted from community physicians and healthcare providers, patients, and family members.

The new Geriatric Feeding and Swallowing Clinic will open in February. Many seniors and especially those with chronic illness and impaired mobility suffer from various degrees of feeding and swallowing problems. The team, comprised of a geriatrician, occupational therapist, and a speech language pathologist will assess specific aspects of eating and swallowing including: the environment, use of feeding utensils, vision impairments, presence of swallowing deficits, and the impact of medications on appetite and swallowing. The goal of this program will be to help seniors maintain nutritional status, prevent complications such as aspiration pneumonia, encourage independence with eating, and to ensure that meals are an enjoyable experience.

In addition to these new programs, the Geriatric Center offers comprehensive geriatric assessment and memory disorders programs.

For referrals for more information to any of the above programs, please call 662-2847.

## MMC Launches New Online Patient PreRegistration

In response to patient feedback and to streamline the registration process for our patients, we have launched a new online patient pre-registration portal.

The new process is convenient, efficient, and intuitive; it will take a patient less than 15 minutes to register. The service will save patients time upon their arrival for their scheduled visit and allow them to move to their service area promptly.

The next time you are scheduling a new patient (without Blue Card) for an inor outpatient visit, refer them to www.mmc.org/register and make sure you check it out as well!

If you have any questions about the process, please contact: Admitting, 662-4413 or 662-4248 or Outpatient Registration, 662-6821 or 662-2434.

#### Get Help Developing Your Own Disaster Response Plan

Are you ready for an emergency? Is disaster preparedness one of your New Year's resolutions?

There's help! A new booklet from the Emergency Preparedness Committee is now available to all staff to use personally and with their family members to develop their own family disaster plans.

Just go to the Intranet homepage (my.mmc.org) to download it. You can never be too prepared! ▶

#### Don't Forget Your Daily Dose of Folic Acid

Taking a multivitamin containing 400 mcg of folic acid may reduce your risk of having a baby with a birth defect and reduce your risk of death from heart disease and stroke. For more information, visit <a href="https://www.cdc.gov/folicacid">www.cdc.gov/folicacid</a>

## Want a Way to Have Fun and Help Kids?

Come jump the ice during the Maine Children's Cancer Program Shaw's Polar Bear Dip on Saturday February 24 at noon at the Point Sebago Resort off of Route 302 in Casco. There will be heated changing rooms, hot chocolate, and a private area for the jump.

This is a pledge-to-jump fundraiser, pre-registration online is required by logging in to www.mmc.org/mccp and clicking through the online registration form. For more information, go to www.mmc.org/mccp or email Kristina at greenk4@mmc.org

Here's another event supporting MCCP:

\*\*\*\*Maine Children's Cancer Program 9th Annual Rotary Social Beer & Wine Tasting & Silent Auction

February 7, 5:30 p.m. DiMillo's Floating Restaurant, hosted by the Casco Bay Sunrise Rotary Club. Evening includes wine and beer tasting, DiMillo's own buffet, silent auction, and gemstone surprise -- all to benefit the Maine Children's Cancer Program.

Tickets are \$25 each, and pre-registration is requested, as space is limited. To pre-register, log on to www.mmc. org/mccp and click on the Rotary logo. If you have questions, please email Kristina at greenk4@mmc.org.

And here's another!

\*\*\*\*3-on-3 Co-Ed Basketball Tournament to benefit
the Maine Children's Cancer
Program

The Dr. Noel Paradise Swish-OUT Childhood Cancer Challenge will begin on Sunday, February 11 at 7:30 a.m. at the Hall Gymnasium at the University of Southern Maine in Gorham. This 3-on-3 co-ed basketball tournament is limited to 36 teams, with preference to the first registrants. Registration is \$100 per team, and each team must have at least one member of each gender in the game at all times, with no limit on the number of players on the team.

Nursing excellence awards are available.

### Hurry! Deadline is March 1.

For more information, please contact

Suneela Nayak,
662-4588.



#### THE MAINE HEART CENTER At Maine Medical Center

#### Come Join Us!

What: Mended Hearts Support Group meeting

Who: Heart event survivors, family, and anyone

interested in staying heart-healthy. Check out our website: www.mendedhearts.org.

**Topic:** CPR Anytime for Friends and Families

\*Please contact Robyn Shaw to reserve your space. (See phone and email information below).

\*Fee for booklet \$1.50. No testing, great learning opportunity!

Speaker: Lisa Lozier, RN, BS, BLS (Basic Life Support)

When: Thursday, February 1 at 7:00 p.m.

Where: 100 Campus Drive, Learning Resource Center,

Maine Medical Center, Scarborough Campus

For more information or to submit topic suggestions: Robyn Shaw 662-2543 (w), 767-7083 (h)

or RobynShaw13@aol.com.

Cancellations will be broadcast on TV and radio.

## Admitting Display Showcases MMC's Nurse Anesthetists

Today there are over 34,000 Registered Nurse Anesthetists (CRNAs) in the nation who administer millions of anesthetics each year, practicing in a variety of healthcare settings. Here at Maine Medical Center, 30 nurse anesthetists are employed and work in collaboration with anesthesiologists from Spectrum Medical Group. A new display in the Bramhall Campus Main Lobby highlights their work.

Our certified registered nurse anesthetists celebrated National Nurse Anesthetist Week on January 21-27.

Nurse anesthesia hails as the oldest nursing specialty dating back more than a century to the Civil War era. CRNAs are advance practice nurses with specialty degrees and training in the vigilant care of patients requiring anesthesia for surgery and procedures. The American Association of Nurse Anesthetists, founded in 1931, professionally represents over ninety percent of the CRNAs in the United States. Their mission is "advancing patient safety and excellence in anesthesia".

#### Need Help with Your New Year's Resolution?

Did you make a New Year's Resolution to lose weight? Come to a TOPS (Take Off Pounds Sensibly) meeting held every Thursday at the Family Medicine Center, 272 Congress Street in Portland (2nd floor conference room). TOPS offers both positive and motivational support. Private weigh-ins are from 5:30 - 6:00 p.m. with a program to follow from 6:00-7:00 p.m.

Attend your first meeting free of charge...bring a friend if you like. For more information, please call 662-2776.

## R1 Empowers Patients and Families as Equal Partners in Care

Please come to an Open House
Wednesday, February 14
1-3 PM R1 Solarium
See what we're doing to partner with our
patients for their good health and well-being.

It's all about Safe Patient and Family Centered Care

Congratulations to the Maine Center for Reproductive Health, which welcomed their first IVF baby at the end of 2006. The Maine Center for Reproductive Health is home to Maine's only full-service IVF/fertility program. The Center opened in February 2006.

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programs out there as well that you should take advantage of – some of them are free too.

If your PC at home is powered on all the time and you connect to the internet via DSL or Cable, then you should consider a firewall for your PC or the router that you may have in your home. Contact your ISP for additional info. A firewall, properly installed, can prevent your PC from being taken over from someone out on the internet. A firewall is especially good to configure if you are running a wireless network at your home.

For more information on SPAM, just call the MMC Help Desk, 662-6400. •

## HR Corner **Employee Benefit News**

#### Anthem Vision Plan

Employees who elected to participate in the new Anthem Vision Plan as of January 1 should have received their ID cards by now. If you have not received your cards, or if you have questions on the new benefit plan, please contact Anthem Vision directly at 1-888-799-6290.

#### Flexible Spending Account News

Employees may continue to use their flexible spending account debit cards that were issued in 2006. If you have discarded your debit card, you may request another by e-mailing the Employee Benefits Office at benefit@mmc. org with the following information: name of individual(s) for whom you are requesting a secondary card, their Social Security number, and mailing address. The initial and secondary cards for employees/spouses/dependents are available free-of-charge to MMC employees.

A reminder to retain reimbursable receipts in a separate file, so that you will have them if required. Certain items that do not total an exact co-pay amount, or over-the-counter medications (cough syrup, Tylenol, etc.) will require production of a receipt to CBA before being approved for reimbursement.

For employees who participate in the dependent care plan, you may find it more convenient to submit a monthly or quarterly bill from your daycare provider to CBA. This way, you can avoid having to send in a receipt and reimbursement claim form each time a daycare expense occurs.

#### PTO Cash Out Payments

PTO cash out payments have been made to eligible employees and either direct deposited (if a direct deposit election is in place) or mailed to employees' home addresses.

#### 2007 Benefits

The new year is a good time to review your paycheck for current employee benefit elections, and to verify that you have important documentation on file with the Employee Benefits Office concerning beneficiary designations and any required documentation concerning +19 students or disabled dependents.

#### 403(b) Retirement Plan

New employees and employees who are not-so-new may wish to schedule some time to attend the 403(b) presentation/informational sessions held monthly in the Dana Center to review plan fund options, details of how the plan works, etc. For more information, please contact the Employee Benefits Office, 662-2310. Our Lincoln Rep, Jenny Billings, is also available to meet with you individually. She can be reached at 774-1113.

#### Quilts Needed

The Pediatric Welcome Bag Committee in the Pediatric Intensive Care Unit (PICU) is looking for individuals to donate quilts for our project. We are especially in need of school age and teenage quilts. A quilt, along with a stuffed animal, journal, and comfort care items are given to all children admitted to PICU. Please contact Denise Owens at owensd@mmc.org or call 662-2273 and speak with Denise or Joyce. Thank you!

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for the Stem Cell Transplant Program, Medical Director for outpatient IV Therapy, and Assistant Medical Director of the Hemophilia Treatment Center.

Dr. Hedlund assumes this leadership role at an important point in the Oncology Program's development. Her key duties at MMC will be to lead the completion of the strategic plan for oncology services, guiding implementation of the plan and growth of oncology services to meet the community's needs. Dr. Hedlund will also continue her clinical practice at Maine Center for Cancer Medicine.

#### Marketplace

So that everyone has an opportunity to use the Marketplace, ads may be placed once. Repeats will be permitted only as space permits.

#### **FOR SALE**

Schwinn complete home gym w/100lb upgrade, 18 mo.old. Exc. cond. \$750 OBO. Call 775-3941.

Concept 2 rowing machine, model C w/cover. Exc. cond. \$400. Contact gilbep@mmc.org.

NRS powerhouse jacket, black rock pants, brand new. \$108. Half price. Contact <a href="mailto:gilbep@mmc.org">gilbep@mmc.org</a>.

Pella 82X41 fixed circlehead frame window. Int. pine, ext. white clad. w/warranty. Brand new paid \$1500 sell for \$950. Call 885-5341.

Diamond earrings. Total ¾ ct. wt, \$500. Call 446-5626.

#### **FOR RENT**

So. Port. Breakwater: 2 BR Condo, waterfront penthouse. No dogs, N/S \$1,200/mo. Call 615-6205 or 885-5124.

Portland House, Eastern Prom: 1BR condo, heated/indoor pkg, 24-hr sec. Avail. 5/07, 3 mo. min. \$1,800/mo. N/P, N/S. Call eves. 892-4567 or email jbc4567@hotmail.com.

1 BR apt near USM. Hdwd, H/HW, coin-op W/D, off-st. pkg. N/S, N/P. Sec. dep. & ref. required. 1yr lease. Contact 749-9505.

Cape Elizabeth condo: 2 BR, close to Fort Williams. LR & DR w/cathedral ceiling, K, attic & garage. \$1,300/mo + util. incl. water & sewer, Monitor heater. Lease, sm. pet allowed. Will pay, list month's rent if you are moved in for an or Feb. Call 767-2025 / 272-6138 // or snichols2@verizon.net.

Cumberland Ave., Port: 1 BR, Hdwd, bay window, gas heat. \$650/mo. + util. Call 712-0771.

14 Devon St., off Brighton Ave.: 2 BR apt., hdwd, full basement, pkg for 2 cars. \$950/mo. plus util. Call 772-9876 or 318-9790.

**14** Devon St.: Sm. 1 BR apt. Newly decorated, pkg, big yard. \$650/mo + util. Call 772-9876 or 318-9790.

Congress St: New 1 & 2 BR apts. \$725 to \$1,100/mo. Off st. pkg. Call 617-320-3237 or Meghan.curci@ gmail.com. Gorham: 3 BR, 2 car garage, Ig yard, deck, farmers porch, and W/D. \$1,500/mo. Util. not included. NS/NP. Call 839-8513 or caruso393@aol.com.

White Rock Gorham: 2BR, LR, K & BA Duplex on 1.5 acres w/W/D & appliances. \$1,000/mo. Incl. H, elec. Cable. Call 423-2850.

West End: walk to MMC. Very lg, sunny 3 BR, 2 BA, DR apt. 6 unit N/S building. Off st. pkg for 2. Min. 1 year lease. \$1,900/mo. + util. Call 828-8081.

Basement efficiency: BR/LR, microwave, stove, fridge, woodstove & priv. BA. W/D, basic cable, util. incl. furn. \$560/mo. Sec. dep. No lease, N/S. Call x2550 or 632-8307.

Portland: Sm. house w/2BR, 1BA, W/D, yard, off-st. pkg, N/S, lower Munjoy Hill. \$1250/mo. + util. Call 595-2997.

Biddeford: 2 BR, 1st fl. apt. Lg. K, LR, BA, Shed & Porch. H/HW, Refrigerator, & Stove. Call 283-0108.

West End: 1 BR apt. N/S N/P 1st & last, \$850/mo. Call 357-3331 or 645-2619.

2-room EFFICIENCY: W/D, off-st. pkg. N/S N/P. \$650/mo. heated. Avail. 3/1. Call 671-5342.

#### **SEASONAL RENTAL**

Pine Point beach house: 12/06 -5/07. 21 Driftwood Lane. Furn. 3 BR. 2 BA, W/D, D/W, N/P, N/S. Water & sewer inoversized garage. \$285,000. Call 807-7370 or dkilmartin@msn.com.

Gorham: 1.5 acres, Hardy Bridge Farms, public water, septic design done. \$110,000. Call 807-7370 or dkilmartin@msn.com.

cł. Ref. req., sec. dep. Call 783-7219 or Tookorino@aol.com.

Raymond: 1 BR camp w/loft w/ 2 twin beds avail. Clean, fully furn. & equipped, W/D. \$750/mo. Call 221-2700/ cell 233-5910/233-5899.

3ack Cove: 2BR, 1 BA condo W/D hookup, pkg \$1,295/mo. + util. Avail. 3/07 Call 653-6378.

Old Orchard Beach: Furn. 1BR ocean front condo. LR & DR. Off st. pkg. N/P N/S Avail. 2/07. \$900/mo. Call 978-930-0177.

#### **REAL ESTATE FOR SALE**

Ferry Village, So. Port. home: Charming 2 BR, 1.5 bath, new K w/tiles, appliances, pumpkin pine floors, deck, nice landscaping, garden shed. \$289,500. Call 799-1501.

Windham ranch: custom K w/ Jenn air appl., hdwd, tile, wrap around deck,

Westbrook: Cape w/ att. garage, 1.25 acres, 240 ft frontage, Commercial zoned \$350,000. Call 807-7370 or dkilmartin@msn.com.

Cape Elizabeth: 3 BR, Hdwd, fplc. in LR & DR, full K w/deck, lg. FR w/fplc, 1 1/2 baths, 2 car garage, \$269,000. Call 978-887-8881.

Raymond: 3 BR colonial on 3 acres. Lg master BR, 2 car attached garage, 3 yrs new, \$269,000. Call 838-1102.

#### **SERVICE**

Riders/drivers to car pool from Lewiston/Auburn area – flexible schedule. Save expenses, environment. Call x5689.

The deadline for the next newsletter is the second Friday of the month.

To submit an item, send it by interoffice mail to the Public Information Department, by e-mail to marketplace@mmc.org, or by fax to 662-4094.

Look for Marketplace on the Intranet under Quick Links.

HEALTH INSURANCE, CONTINUED FROM PAGE 1

allows all Maine children live healthy and successful lives by giving them the proper medical care they need as they develop."

Tania Reid, is a mother who works full time and has a daughter that was born prematurely and consequently continues to

have significant healthcare needs.

"In addition [to her asthma], she has a neurological disorder that can make even seemingly simple tasks of daily life overwhelming to her," said Reid at the Town Hall meeting. "Sometimes even putting her socks on in the morning can be extremely difficult. The occupational therapy that she receives through is making a great difference in her ability to deal with everyday things that most of us take for granted. It is hopeful to see these changes that are helping her to grow into a happier and more confident child.

"Thankfully my daughter has been able to be insured through the MaineCare program. The funds for her coverage come from the State Children's Health Insurance Program....We are deeply grateful for this coverage as it has made all difference in how healthy she is today."

Uninsured children are 10 times more likely to have an unmet healthcare need than insured children, according to an August 2005 Covering Kids and Families report. SCHIP, enacted in 1997, is a crucial source of health insurance coverage for more than four million children annually. In 2007, Congress will consider reauthorizing the SCHIP program for the first time, providing a historic opportunity to secure additional funding to enroll more eligible children. It also provides an opportunity to discuss other ways to expand coverage for children.

Maine Medical Center's Town Hall Meeting was part of a national series of more than 35 local Town Hall Meetings at children's and Catholic hospitals across the country. The regional meeting was followed by a National Town Hall Meeting on Children's Health Coverage broadcast from George Washington University Hospital in Washington, D.C. and urged attendees to call on Congress to fully fund SCHIP, support state and federal efforts to provide insurance coverage for more children, and protect Medicaid coverage. Attendees at the Maine Medical Center Town Hall also joined millions of Americans demanding action on children's health insurance by signing a petition in support of access to healthcare for all children.

The Campaign for Children's Health Care is a national, diverse group of organizations representing health care providers, educators, parents and advocates. The Campaign is dedicated to making high-quality, affordable health insurance coverage for all of America's children a top national priority, and its members recognize that SCHIP, along with Medicaid, helps achieve that goal.

Campaign partners for the Town Hall Meetings include: American Hospital Association, Association of American Medical Colleges, Catholic Health Association of the United States, Families USA, Federation of American Hospitals, National Association of Children's Hospitals, National Association of Public Hospitals and Health Systems.

For more information about SCHIP and children's health coverage, please visit: <a href="www.mmc.org/SCHIP">www.mmc.org/SCHIP</a> or <a href="www.children-shealthcampaign.org">www.children-shealthcampaign.org</a>.

#### **Survey Says:**

## The 2007 Employee Satisfaction Survey Is Coming!

In February, you'll have the opportunity to speak from your heart and mind! From February 14 to March 7, all employees will be asked to take about 20 minutes to complete the Avatar **Employee Satisfaction Survey** online. Employees will be able to take the survey on any of MMC's existing PCs or at one of the additional PC stations that will be made available, including the Library and the Impressions Café. This will allow everyone easy computer access!

Survey responses will be completely confidential. Results will be sent directly to Avatar International, the same independent surveying company that handles our patient satisfaction surveys.

This is our chance to identify things that are working well in the workplace, as well as areas that need improvement. The results from the 2004 Employee Satisfaction Survey will be compared to the results we receive this year.

100% participation is our goal! This includes all shifts on all campuses. Details about special incentives for participation will be announced soon.

What we think does matter. After all, *We are MMC*! ▶

#### Calendar

#### February 1

Mended Hearts Support Group meeting See story, p. 7

#### February 2

MMC Blood Mobile Drive Visitors Parking Lot 8 a.m. to 3 p.m.

#### February 5

American Red Cross Blood Drive Outside the Dana Center 8 a.m. to 3 p.m.

#### February 7

Maine Children's Cancer Program 9th Annual Rotary Social Beer & Wine Tasting & Silent Auction See story, p. 7

#### February 11

3-on-3 Co-Ed Basketball Tournament to benefit the Maine Children's Cancer Program See story, p. 7

#### February 14

Valentine's Day Event at Cavallaro Auto Repair See story, p. 5

#### February 20

IHOP Pancake Pandemonium to benefit Children's Miracle Network and BBCH IHOP, Maine Mall Road, South Portland 7 a.m. to 10 p.m. Free pancakes will be served!

#### February 24

Shaw's Polar Bear Dip See story, p. 7

#### March 1

Deadline for Nursing Excellence Awards See story, p. 7

#### March 24

2nd Annual BBCH Scrapbooking Fundraiser Gorham PTA Building on Route 237 9 a.m. to 9 p.m.

All proceeds to benefit BBCH FMI: Corinne Pray at prayc@mmc.org

#### **People**

Do you have anything to share? Whether it's a professional accomplishment, an award for your department, a paper presented, or some other noteworthy item, we'd be happy to report it in *What's Happening*. Just email the information to Abby Greenfield at greena@mmc.org, or fax it to her at 662-4094.

- Julie Marston is MMC's new Manager of Accreditation. She was previously Vice President of Quality Management at Miles Memorial Hospital. Marston will assist us in keeping on the path of continuous JCAHO and regulatory readiness.
- Care Coordinator Kristi Macarelli, RN received her certification in Case Management from the Commission for Case Management in December. Macarelli is the Care Coordinator for P6 and SSU.
- Bob Barber, Materials Management, has been promoted to Associate
   Director of Materials Management at MMC. In his new position Barber
   will be leading and ensuring the success of the Materials Operations for
   purchasing, distribution, copy center, and mailroom.
- Congratulations to the following nurses who recently completed MMC's Clinical Nurse Advancement Program.

Barbara Kilroy, R9 Wendy Farr, BBCH-BBI Gael Jackson, Gibson Elaine Osso, R4 Christine Lord, CICU Andrea Killinger, R4

Kate Sawyer, BBCH-BBI
Joan Smaha, Dialysis
Laurie Tardif, CICU
Kersten Palmer, R5
Amy Robinson, Brighton First Care

#### **Calling all Teenagers!**

Maine Medical Center's 2007 Junior Volunteer Program Monday, June 25 – Friday, August 17

Age Range: Students must be 14 by July 1 and entering their freshman year of high school in the fall. Eighteen-year-olds entering their senior year in the fall may also participate.

Interviews will be held during February school vacation (February 20-23) and after school the week before and the week following vacation week. Please notice that the interviews will be held in FEBRUARY, not in April as has been the case in the past.

The program will run from Monday, June 25 to Friday, August 17.

If you have a teen, or know someone who has one who would like to participate in the program please call the Volunteer Office at 662-2205 to request a packet of information.

Maine Medical Center 22 Bramhall Street Portland, Maine 04102-3175

The MaineHealth® Family

What's Happening? is published the third week of the month at Maine Medical Center for members of the hospital community and for friends of the institution throughout Maine and northern New England.

Comments, questions, and suggestions may be addressed to the Office of Public Information, MMC, 22 Bramhall Street, Portland, Maine 04102-3175. (207) 662-2196. Editor: Abby Greenfield.

