What's Happening Newsletter Vol. 27 No. 9 96-1138 5/1/96

a newsletter for the employees of warrance

May 1, 1996

Vol. 27, No.9

New ambulance will serve Maine's children

Maine's first and only ambulance totally dedicated to acutely ill infants and children went into service Friday, April 26. Maine Medical Center's Neonatal and Pediatric Critical Care Transport Ambulance is a \$150,000 life-saving vehicle purchased entirely with donated funds.

The ambulance was purchased with funds from Maine Medical Center's Children's Miracle Network. It provides a dedicated vehicle for two MMC programs that have been providing critical services to Maine's infants



and children since 1992. MMC healthcare professionals and the City of Portland's Medcu personnel will continue their work in this specially designed ambulance.

"This ambulance represents the critical link of life between Maine's community hospitals and Maine Medical Center," said Sandra Bagwell, MD, Interim Chief of Critical Care

Medicine and Director of Pediatric Critical Care Medicine. "This customized vehicle is outfitted with essential equipment dedicated completely to caring for acutely ill infants and children. The transport teams stand ready to respond 24 hours a day, seven days a week, when a child is in need of Neonatal Intensive Care or Pediatric Critical Care Services available only at MMC."

The MMC Neonatal Transport Team assists smaller hospitals in Maine with cases of premature and critically ill babies. The team is on call 24 hours a day for babies with pneumonia, premature lung development, or other problems. The team, which consists of a physician or nurse practitioner, a registered nurse, and a respiratory therapist, goes to the hospital in the ambulance. There the team stabilizes the infant, and transports the patient to Maine's only Level III neonatal intensive care unit, located at Maine Medical Center.

The Pediatric Transport Team provides similar services for older infants and children. Before the advent of the transport program, healthcare professionals from smaller towns would have to leave their other duties and use the town's or hospital's ambulance to transport children to MMC. The MMC transport program allows professionals and ambulances to stay in their towns providing services.

The two programs have transferred more than 700 infants and children since they were instituted.

As the program grew, it became apparent that it needed an ambulance specially equipped for infants and children and dedicated to their needs. The appeal was taken to Maine Medical Center's Children's Miracle Network, and the public responded with the

AMBULANCE, SEE P.2

Healthy for Life nominated for Emmy

Nominations for the 19th annual New England chapter of the National Academy of Television Arts and Sciences Emmy awards were announced recently. These awards are given in recognition of excellence in television journalism. Healthy for Life: Finding, Treating, and Beating Breast Cancer, a collaborative effort between Maine Medical Center, WGME NewsChannel 13, and Shop 'N Save Supermarkets received a nomination in the Informational/Public Affairs Specials category.

Healthy for Life programming combines the power of commercial television with the expertise of Maine Medical Center's healthcare professionals in an effort to reach people throughout

NewsChannel 13's viewing area.

Finding, Treating, and Beating Breast Cancer concluded a 60-part series about breast health and introduced viewers to the Buddy Check program. Viewers were encouraged to call a special 800 number to receive a packet of information, including reminder stickers for their calendars, cards demonstrating self-exam, and information about mammography and the importance of regular physician visits.

WGME NewsChannel 13 is the only Maine station nominated for a New England Emmy. The awards will be presented in Boston May 11.

AMBULANCE, FROM P.1

necessary funds.

"Our program started because of the needs of sick babies and children," says Dr. Bagwell, "and as it grew, the purchase of an ambulance designed for children became a dream, a dream that has now been realized. Tomorrow, or the next day, the transport teams will be called into action and we will be ready to respond."

MMC's Children's Miracle Network raises a quarter of a million dollars each year through year-round events and during the Children's Miracle Network Telethon broadcast on NewsChannel 13. This year's Telethon, hosted by Felicia Knight and Kim Block, airs June 1 and 2.

The ambulance was dedicated during an afternoon of ceremonies and an open house Thursday, April 25, at the Dana Center.

A reminder

The Employee Health Office

is located at 7 Bramhall Street, Suite G

Office Hours are

0730--1600 hours Monday--Friday by appointment only

Please call x4011 to schedule your visit.

How do you get here from home?

How do you get to work each day? Do you walk, ride a bike, roller blade, take the bus, skateboard, ski? "Commute Another Way Day" is June 4 and Security Manager Dave Young wants your ideas on ways employees can get to work that day other than by car.

You can help plan how Maine Medical Center will participate in "Commute Another Way Day" by coming to a meeting Friday, May 3, from 1200 to 1300 hours in Dana Center Classroom 9. Bring your lunch and your ideas on how to get to work, relieve parking stress, and get a few cars off the road.

27th Annual Spring Surgical Symposium

Friday, May 10 Dana Center Auditorium

The Isaac M. Webber, MD Surgical Lecture

> Acute Pancreatitis: Applied Science

Larry C. Carey, MD Professor & Chairman Department of Surgery University of South Florida



Nursing BI-LINE

A publication of Nursing Services

Nurse To Nurse

Once again we approach National Nurses' Week, that is, those few days each year when we celebrate our profession and ourselves as nurses. It is a time when I reflect on those who walked these halls before us and those yet to come, hoping that we are successfully sustaining our proud heritage and building a base of excellence for tomorrow's nurses. With the healthcare world experiencing phenomenal change, there are essential professional constants that guide practice: a caregiver must be values-based, scientifically sound, empathetic, a team player, and outcomes-oriented. Clarity about one's work and the services that define it is critical to achieving excellent care and role fulfillment.

I suggest that each of us take a few minutes to revisit our MMC Nursing Philosophy. In it, you will find that we adopted Virginia Henderson's definition of nursing which imparts expectations for our practice and assures

Virginia Henderson visited MMC in 1989 for one of her famous "Conversations". She appears above with Judy Stone, RN, Vice President for Nursing and Patient Services. A/V Photo.

a common definition for MMC nurses. Her definition has withstood 40 plus years of intellectual analyses and practical testing!

Ms. Henderson was an exceptional leader who helped shape nursing for all times. She contributed to our art and our science through academic, clinical, and creative acts. Her practice spanned seven decades and provided a model for many. In recognition of her countless contributions to nursing and in appreciation for the special way she touched our lives and influenced our work it seems only fitting to honor her in this edition of *Nursing Bi-Line*. It is my hope that the values inherent in her writing and teaching strike a meaningful chord with each of you.

As we celebrate Ms. Henderson's life, we also celebrate you and your nursing practice. You, like Virginia Henderson, "do for others what they are unable to do for themselves". It is a critical service that requires special talents to do well. Thank you.

--Judith T. Stone, RN Vice President for Nursing and Patient Services

A Tribute to Virginia Henderson

Virginia Henderson was born in 1897 in Kansas City, Missouri, and, at the age of three, moved with her family to Virginia. In 1919, she entered the Army School of Nursing, a three-year diploma program in Washington, DC. During the program, Ms. Henderson traveled to many sites for clinical experiences, including the Boston Floating Hospital and the Henry Street Settlement in New York where Lillian Wald began modern public health nursing. These experiences were strong influences on Ms. Henderson's work throughout her professional life.

Upon graduation, Ms. Henderson accepted

a position at Lynchburg Hospital as the first full-time teacher in a diploma program. She practiced public health nursing in New York City and obtained a baccalaureate degree from Teachers College at Columbia University and a masters degree in Education. She was a member of the faculty at Teachers College from 1932 to 1952 and was devoted to teaching the art and science of clinical nursing.

In 1953, Ms. Henderson went to Yale and shortly thereafter collaborated with Leo Simmons on a project related to the status of nursing research titled *Survey and Assessment of Nursing Research*; they reviewed the major works in nursing at that time.

Ms. Henderson went on to become the Director of the Nursing Studies Index Project. This project included the most extensive compilation of nursing literature to date and made it possible for nurses to review literature in a systematic and logical way. More than 5,000 pieces of nursing literature were analyzed and categorized to facilitate accessibility to the cumulative works of nurses throughout the country. Prior to the completion of this project, it was virtually impossible for nurse researchers and writers to thoroughly review the nursing literature.

While at Columbia, Ms. Henderson undertook one of her most famous contributions to nursing education, the nursing textbook known as Harmer and Henderson's *Principles and Practice of Nursing*. This textbook was used widely in schools of nursing in the United States and throughout the world; it has been translated into several languages.

During this time, she contemplated the purpose of nursing and articulated clearly what has become the most widely known and accepted definition of nursing. Our own MMC Nursing Philosophy incorporates this definition:

Nursing is primarily helping people, sick or well, in the performance of those activities contributing to health or its recovery (or to a peaceful death) that they would perform unaided if they had the necessary strength, will, or knowledge. It is likewise the unique contribution of nursing to help

people to be independent of such assistance as soon as possible. (Henderson and Nite, *Principles and Practice of Nursing*, 6th edition, 1978).

Henderson's definition for the first time identified functions unique to the nursing profession and offered a rationale for nursing activities, differentiating nursing from other disciplines on the basis of how knowledge is used (Janet Schwartz Fulton, RN, "Virginia Henderson: Theorist, prophet, poet", *Advanced Nursing Science*, 1987, 10(1), 1-9, Aspen Publishers). In 1961, the International Council of Nurses published Ms. Henderson's definition of nursing.

Ms. Henderson's work in nursing resonated throughout the world and she became an international leader in advancing the nursing profession. She was honored for her work through prestigious awards, honorary doctoral degrees from twelve universities in the US and Canada, and memberships in nursing organizations in Europe, Asia, and the Middle East. Her name is recognized internationally and leaders from many countries sought her consultation and perspective on a variety of issues in nursing and nursing education.

In addition, she was a member of the Royal College of Nursing in the United Kingdom, an honor accorded very few nurses outside of England. English nurses have considered her to be the modern Florence Nightingale. Ms. Henderson was an honorary member of nursing associations in Columbia, Canada, Ireland, Japan, Spain, Pakistan, and many other countries. In 1985, she was bestowed the first International Nursing Award, the Christiane Reimann Award (in Tel Aviv). She has received the highest and most distinctive honors from the American Nurses' Association, the American Association of Colleges of Nursing, and Sigma Theta Tau (International Honor Society of Nursing). Sigma Theta Tau's Nursing Library in Indianapolis was named for her extraordinary contributions to nursing research and scholarship.

In her later years and well into her nineties, Ms. Henderson continued to speak out for and about nursing at meetings throughout the world. Her famous "Conversations with Virginia Henderson" were a blend of visions of the future of nursing and healthcare with historical perspectives; her wit and charm blended harmoniously with her wisdom.

--Compiled by Derreth Roberts, MS, RN, with information from Ann Sheridan, RN, Associate Professor of Nursing, UMass Amherst, and Kathleen Flynn, RN, formerly of the School of Nursing at Yale University and a personal friend of Virginia Henderson

Ms. Henderson, RN, died Tuesday, March 19, 1996, in a hospice in Branford, Connecticut, at the age of 98.

Nursing scholarships available

The Nursing Services Scholarship and Loan Committee will soon consider grants for the 1996-97 school year.

Any MMC employee enrolled in or accepted into an accredited nursing program (MS, BS, AD, Diploma, LPN, CNA) is eligible to apply. The committee considers grants for both Spring and Fall semesters at the same time, so applicants should anticipate their needs for the full year.

Applications are available in the office of the Vice President for Nursing/Patient Services. The application deadline is July 3. For further information, contact committee chairperson Suneela Nayak, MSN, RN, Nursing Resources, x2397.

Congratulations to **Kelly Wood, RN,** Assistant Head Nurse, R6, for her great finishing time in the Boston Marathon!

Presentations and Publications

- **Deborah Linscott, RN**, Perinatal Clinical Nurse Specialist, has been published in the March issue of *The Journal of Perinatal & Neonatal Nursing*. She authored a literature review on the topic of "Pregnancy and Immunosuppressive Drug Therapy".
- Susan Goran, RN, Nursing Resources, uthored an article with Paul Cox, MD, Mirle ellett, Jr., MD, Jeremy Morton, MD, and Sid Wolvek, MA, entitled "Plaque Abrasion and Intra-aortic Balloon Leak", which was published in the December 1995 issue of Chest.

We celebrate and honor our nurses

National Nurses' Week
May 6 -- 10

Watch for activities on
each patient unit,
along with an essay contest
and poster display in
second floor bypass corridor!

The First Annual Celebrate Nurses' Stories Contest

Let your voice be heard during Nurses' Week!

We invite you to submit an essay telling about one of the following:

- A "defining moment" in practice
 - A vision for future practice
- A description of a change in practice that could provide a visible patient outcome

Submit your typed or neatly written essay of no more than 500 words to the Office of the Vice President for Nursing and Patient Services by 1200 hours Monday, May 6.

First Prize: \$300

Two Honorary Mention Awards: \$50 each

Questions? Call Sue Goran or Suneela Nayak, x2397

Research Connection: Operating Room Grant Proposal Selected for Funding

A grant proposal for Prediction and Prevention of Pressure Ulcers in Surgical Patients has been selected for approximately \$19,500 in funding by the Association of Operating Room Nurses. The purpose of the study is to test the effectiveness of a special mattress overlay and heel and elbow protectors in reducing the incidence of pressure ulcers in patients who have been to the operating room. In addition, we will learn more about predisposing characteristics of patients who are at risk for skin breakdown. The research team includes Alyce Schultz, Nurse Researcher; Maureen Bien, RN, Head Nurse, OR; Karen Tolan, RN, and Priscilla Bragdon, RN, Assistant Head Nurses, OR; Marti Riehle, RN, Clinical Director, Perioperative Services; and Lois Bazinet, RN, Staff Development.

Annotated bibliographies from two studies reviewed in preparation for this proposal are included below. They were written by Karen Tolan, RN. A complete integrated review of the research literature used in this grant application will be presented by Karen at the 8th annual conference "Toward Research-Based Clinical Practice" to be held in Nashua, NH, on May 10th.

1) Hoshowsky, V. M. & Schramm, C. A. (1994). "Intraoperative pressure sore prevention: An analysis of bedding materials". Research in Nursing & Health, 17, 333-339. The purpose of this study was to examine the effects of two OR table mattresses and one mattress overlay on intraoperative pressure sore formation and to identify factors predictive of pressure sore development during this period. A convenience, or non-randomized, sample of 505 patients was selected. Inclusion criteria were age over 21 years, placement in supine or prone position, and possession of symmetrical lower limbs. Standard vinylcovered two-inch thick foam OR table mattresses, nylon fabric-covered two-inch thick foam and gel OR table mattresses, and viscoelastic drypolymer mattress overlays were

compared. Factors predictive of pressure sore formation included time on the OR table longer than 2.5 hours, presence of vascular disease, age over 40 years, and a preoperative Hemphill rating of 4 or more. Findings indicated that the foam and gel mattress was effective for preventing skin changes, while the viscoelastic overlay was effective for preventing both skin changes and pressure sore formation. Subjects were only followed, however, in the immediate postoperative period.

2) Scott, A. M., Mayhew, P. A., & Harris, E. A. (1992). "Pressure ulcer development in the operating room". AORN Journal, 56(2), 242-250. Based on a review of the literature, the authors use a case study to describe the appearance and development of pressure sores that occur during the intraoperative period. These sores may not appear until hours or days after the surgery. The pressure sore first appears as a reddened area resembling a burn within two to 48 hours postoperatively. The area rapidly progresses to an ecchymotic area that resembles a bruise or a dark discoloration in people with dark skin. In the next stage, the skin may form blisters or begin to peel, exposing the partial-thickness skin layers. Two to six days after the initial insult, necrosis is noted.

If you would like more information, please call Karen Tolan, x4600, or Alyce Schultz, x6011.

--Alyce Schultz, RN, PhD, Nurse Researcher, and Karen Tolan, RN, Assistant Head Nurse, OR

Thanks to All of You!

For your wonderul support and efforts in the implementation of the new Patient Documentation and Classification System

You are terrific!!

From the Patient Classification D & I Team

Nursing Services publishes *Nursing Bi-Line* every eight weeks. Comments, questions, and suggestions are referred to Derreth Roberts, MS, RN, Editor, 871-2009-2.

MARKETPLACE

In order to ensure that everyone has an opportunity to use the "Marketplace," ads may be placed *once only*. Repeats will be allowed only on a space available basis.

FOR SALE

3 BR, 1.5 bath Colonial, near USM Law School and MMC. New K and appliances. FR on 3rd floor w/skylight, 2 car garage. Very tastefully appointed home. Asking \$97,000. Call 879-1456.

1989 Dodge pick-up, D-350, 1 ton, 2 WD. High miles, but in very good cond. \$3,500 or BO. Call 583-6017.

3+ BR, 2 bath ranch in Yarmouth. Finished daylight basement, 2 zone FHW/oil heat. Hardwood, carpet, family area, dead end street. \$132,000. Call 846-9636.

Large oak Nathan Hale hutch. Exc. cond. Asking \$1,100. Panasonic microwave with turntable, asking \$45. Call 893-0102 after 4 PM.

Modern 2 BR condo at Andrews Square on Pine Street. Appliances, W/D. Secured parking for 1 vehicle. Secured storage in garage. 3rd floor, elevator access. \$60,000. Call 776-7226 or 761-3941.

Navy blue Lazy Boy queen sofa sleeper. High back, good cond., \$300. 2 plaid rocker/swivel chairs, \$100/pair. Call 797-0057.

Ryobi cordless mulching mower. Approx. 2 YO. New, \$350, will sell for \$125. Call 797-0057.

1990 Nissan Maxima SE, 5 speed, loaded, 4 door. \$7,995. Call 799-5883.

Will sell and haul pool water within a 30 mile radius of Gorham. Call 839-3170.

Vivitar Series I camera, ZM 100 Date Back, power zoom, 35-70AF. Red eye reduction. Small, compact. Exc. cond. Used only a few times. Paid \$120, asking \$75. Call 871-6296 Mon.-Thur.

1992 Chevy S10 Blazer 4X4. 5 speed, 4.3L V6, black/sport. A/C, AM/FM/cassette, 47K miles. \$12,000. Exc. cond. Call 871-0075.

Dinghy and motor. 8' ensign and 2 HP Evinrude (1995, 2 hours). \$500 or BO. Will sell separately. Call 846-3507.

Ladies' right-handed golf clubs. Iron woods 1,3,5. Irons 3-9, sand wedge. Asking \$60. Call 773-2300 evenings.

1989, 28' Rampage, 260 HP twin Volvo engines, low hours. New, \$80K, asking \$60K. Call 780-0496.

1989 Isuzu pick-up, less than 68K miles, 5 speed, immaculate, dealer-installed bedliner and toolbox. Small, gets great gas mileage, easy to park. \$4,500, negot. Call 207-625-8050.

1991 Ford Ranger, 5 speed, AM/FM cassette, 36K miles, bedliner and rear toolbox. \$6,500 or BO. Call 797-7256.

Log splitter, Tecumseh 4 cycle engine, exc. cond. \$350 or BO. Call 846-4811.

Entertainment center, good cond., \$30. Pair end tables, light brown, \$10 each. Brass table lamp, \$10. Call 846-1235.

FOR RENT

West End condo at Andrews Square. 2 BR, 1 1/2 bath, W/D in unit, gas heat, parking garage. Furnished or unfurnished. Walk to MMC. \$650. Avail. mid-June. Call 828-8773 or 785-4022.

The deadlines for announcement-length items and **MARKETPLACE** are May 15 for the May 29 issue and May 29 for the June 12 issue.

All items must be in writing.

1 BR West End apt. Avail. June 1. Off-street parking, shared deck and W/D, hardwood floors, bay windows, gas heat and hot water. \$500/mo. Walk to MMC. Call 879-2404 or 874-6071.

Modern 2 BR condo at Andrews Square on Pine Street. Appliances, W/D. Secured parking for 1 vehicle. Secured storage in garage. 3rd floor, elevator access. \$600/mo. Call 776-7226 or 761-3941.

South Portland, 4 BR, 2nd floor condo, ski trails and woods, 10 minutes to MMC, near schools. \$800/mo. Gas heat. Avail. June 1. Call 443-8010.

Townhouse, 2 BR, 1 1/2 bath, new K and appliances. Saco area. 12 month lease. \$500/mo. + utils. Call 284-1401.

2 BR apt., parking, heat, hot water, W/D hook up, hardwood floors. Near MMC. \$650/mo. + sec. dep. Call 829-6495.

3 BR house, 1 1/2 baths, South Portland. Completely renovated, yard, oil heat, off-street parking. \$900/mo. + utils. N/S, no pets. Call 799-6937.

South Portland, clean, sunny, 4 room apt., oil heat and hot water. W/D hook up, yard, parking. Owner-occupied building, N/S, no pets. \$500/mo. + utils., lease, sec. dep. Call 772-5676.

1 BR apt., N/S, no pets, Gorham neighborhood near USM and downtown area. \$340/mo. + utils. Call 839-4702.

1 BR apt. on 2nd floor of 3 unit owner-occupied building. Outside deck, view of water, off-street parking, hardwood floor in K, carpet in BR and LR. Approx. 10 blocks from MMC. \$485/mo. incl. heat. Call 773-4401.

2 BR apt. near MMC in Deering area. \$625/mo. 1-3 year lease. Formal DR, LR w/built-in china closet, hardwood floors, W/D. Garden, lawns mowed, driveway plowed. No pets. Call 773-5144.

Private, quiet, 1 BR in-law apt. Garage parking! \$650/mo. Refs. req. Call 772-3540.

WANTED

Kangaroo booster seat. Call 657-2109.

To rent, 2-3 BR house within 20 minutes of MMC for professional couple relocating to Portland. New resident physician and husband. Have a well-trained golden retriever. Call 206-776-1554.

Lost: Sharp electronic organizer, 128K. Reward if returned. Call 657-5544.

Home for free 20-year-old upright self-defrosting freezer. In very good cond. Call 772-3226.

What's Happening at MMC

- May 1 BMC-MMC Spell Off, 1130-1330 hours, . Spectators welcome!
- May 1 Medical Center Singers and Children's Chorus final combined rehearsal. Dana Auditorium, 1730-2000 hours.
- May 3 Planning meeting, "Commute Another Way Day", 1200-1300 hours, Dana #9. Everyone welcome. See p.2.
- May 3 Spring Concert, "Spring Festival of Music", Medical Center Singers and Children's Chorus. Auditorium, 1900 hours. Refreshments.
- May 4 MMC Patient Concert, Medical Center Singers. 1300-1430 hours, Cafeteria.
- May 10 Spring Surgical Symposium, Dana Auditorium. See p.2.
- May 13 MMC Epilepsy Support Group meets, 1900-2030 hours, Dana #9. For info, call Debbi, 1-800-660-7832, or Karen, x4814.
- May 15 Cancer Symposium, *Prostate Cancer: Is this a National Epidemic?* 0730-1400 hours, Dana Center. Call x2130.
- May 21 Portland Partnership Corporate Spelling Bee, 0900-1200 hours, Portland Arts and Technology High School. Come and support the BMC-MMC team!
- June 1 MMC's Children's Miracle Network Telethon, through June 2. To volunteer, call x2101.
- June 4 "Commute Another Way Day". See p.2.
- June 20 *That's Entertainment*, BMC-MMC Talent Show. 1730 hours, Dana Auditorium. To sign up to perform, call x2869 or x2196.
- July 3 Deadline for nursing scholarship applications.

Experience Magic on Broadway

Preparations are underway for the Maine Medical Center Foundation Honor Night. This year's theme, "Magic on Broadway", calls to mind the glamour and elegance of the theatre.

Honor Night will be held Wednesday, June 5, at the Holiday Inn By the Bay. The doors will open at 1730 hours with dinner and dancing to the Tony Boffa Band to follow. Dust off your dancing shoes and bring out your most elegant evening wear!

Watch for more information about Honor Night in future issues of *What's Happening*.

What's Happening is published every other Wednesday at Maine Medical Center for members of the hospital community and for friends of the institution throughout Maine and northern New England. Comments, questions, and suggestions may be addressed to the Office of Public Information, MMC, 22 Bramhall Street, Portland, Maine 04102-3175. (207) 871-2196. Editor: Wayne L. Clark.

NEW EMPLOYEES

ACCOUNTING: Greta Sue Goldamer

ADMITTING: Leslie King CARDIOLOGY: Elinor Christie

ENVIRONMENTAL SERVICES: Brian Higgins, Greta Kane, Joanna Pearl, Laurie Scholl FOOD SERVICES: Nathan Hatfield, Joanne

Maddock

MATERIELS MANAGEMENT: Michael Pierce NURSING: Tammy Knight, Hope Liming, April Luna, Sara McElman

OCCUPATIONAL THERAPY: Cheryl Dube OPERATING ROOM: Anita Fournier

PHARMACY: Glenda Bryant

REHABILITATION MEDICINE: Odette

Pennell

SURGERY: Carla Connolly-Harmon

The Flower Box will be open Tuesday, Wednesday, and Thursday evenings until 1900 hours.

Drop your answer in the Ask Away box near the Cafeteria or email it to DAVOLM. You don't have to give your name.

We'll get back to you with answers to this and other questions to come.

- ☐ Change name or address as shown on address label.
- Remove my name from your What's Happening mailing list.

Please return this address label in an envelope to the Public Information Dept.

What's Happening

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