

# what's happening

Maine Medical Center  
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Dec. 6, 1978



A 'GET-ACQUAINTED' SESSION highlighted the reception for medical secretaries and office assistants at MMC last week. Medical Staff secretary Lucette Burton chats with guests. Seated, from left, are Suellen Morin, Laura Conley, Ruth Crocker and Dolly Howe. (A/V Photo)

## 165 medical secretaries, office assistants attend MMC reception

Tuesday evening at MMC was a time for greeting old friends, making new ones and the most fun of all...meeting face-to-face the owner of the familiar voice on the other end of the telephone line. The occasion was a reception at MMC for medical secretaries and office assistants from physicians' offices in the Greater Portland area. The affair attracted more than 160 guests.

Refreshments were served in the Southern Maine Radiation Therapy patient waiting area before the formal program in the NDF lecture rooms and gave hospital people and their guests a chance to get acquainted.

Dr. Winton Briggs, president of the MMC Medical Staff, welcomed the medical secretaries and office assistants. "I hope," he said, "this meeting will improve communications between those who serve patients in offices and those who serve patients within this institution. Each will learn from the other."

Dr. Briggs introduced President Edward C. Andrews, Jr., who said he was not aware of any problems between MMC offices and the physicians' offices, but urged the guests to make the effort to visit anyone with whom they have a chronic problem. "A smooth, easy relationship between your offices and ours is the best way to serve our patients," he said.

After greeting the guests, Turner Bledsoe, MD, MMC vice president for Medical Affairs, told the audience:

**MEDICAL ASSISTANTS, page 2**

## P3A scheduled for Yule renewal

The traditional Christmas-time renovations will take place this month on P3A. Edward W. Hollidge, administrative engineer, says Physical Plant crews will begin the job Saturday, Dec. 16. "We expect to have the unit back into full operation by Jan. 2," he said.

Each year during the holiday season, when the MMC census is expected to drop slightly, a nursing unit is closed long enough for hospital carpenters, plumbers, electricians and painters to do a complete fact lift.

Ceilings will be lowered, bathrooms will be renovated and corridor floors will be re-tiled to reduce the noise level.

When the Physical Plant workers complete their part of the renovation, House-keeping people will move in to wash windows, thoroughly clean the rooms, hang drapes and wax floors.

When patients and staff return in January they'll find a much brighter, cheerier atmosphere on the unit.

## More than 200 cited at MMC award coffee

More than 200 MMC employees received service awards last week during a recognition coffee in the Conference rooms.

Heading the list were Ruth Russell, Operating Room, Helen Black, Anesthesia, and Irene Watson, RN, all recognized by President Andrews for 35 years of MMC service.

In his remarks, Dr. Andrews noted that the annual job turnover rate at MMC has dropped from 33 percent to 22 percent in the last two years. He congratulated the long-term employees for setting a record of which the entire institution

**AWARDS, page 2**



## AWARDS, from page 1

Also cited were Mary Ann Shaw, Blood Bank, and Bernice Larrabee, Dietary, for 30 years; and Esther Counts, Blood Bank, Edward J. McGeachey, Administration, and Phyllis Curry, Helen Pierce and Frances Robinson, Nursing, for 25 years.

Pourers were Lillian Wimert, Patient Accounts, and Margaret Goodwin, Dietary.

Dr. Andrews presented the service awards to the long-termers, then read the names of all the other recipients, as follows:

### 20 years of service:

Jean Atherton, Loretta Harriman, Elizabeth Hargitt, Marc Beauregard, Margaret Martin, Alice Amero, Catherine Sumpter, Mary M. Reali, Hester Bemis.

### 15 years of service:

Anne Parsons, Albert Burke, Joan Stilphen, Priscilla Whalen, Evelyn Thompson, Marie Ryan, Carol MacVane, Rita Butterfield, Barbara Washburn, Judith Curley, Ann McDonough, Mary Thompson, Linda Allen, Carol Zografos.

### 10 years of service:

Patricia Garvin, Miriam Pitcher, Barbara Dyer, Evelyn Beaulieu, Andrew Demakis, Helen Manderson, Ethel LeFebvre, Vivian Williams, Jean Rogers, Josephine Jensen, Lenora Foley, Gloria Marchilli, Linda Thompson, Eleanor Thomas, Joseph Palermo, Harriett Reed, Mary Griffin, Alice Picher, Lorraine Langley, Jane Bellino, Patricia Oliver, Donna Lee, Leon Freeman, Eugene Gumaer, Helen Pride, Robert Tillman, Paul Tokarski, Margaret Chase, Sheila Ek, Eleanor King, Chester White, MD, Beverly Cookson, Carole Jones, Dolores Anderson, Robert Hersey, Marion French, Jeanne Smith, Dianne Tupper, Mary Hack, Loreen Emery.

### 5 years of service:

Martha McConnell, Barbara Parker, Pamela Crowley, Carol MacDonald, Elizabeth Cloutier, Diane Walp, Joanne Croft, Donald Klopp, MD, Danny Cummings, Judith Aiken, Joan Anderson, Sara Merrill Sprague, Judy Glew, Evelyn Hones, Ann Hill, Ann Read, Kathleen Halpin, Robert Smith, Janice Wnek, MD, Charles Johnson, Charles Kunkle, MD, Andrew Brangan, Richard Kosack, Eugene St. Pierre, Sonia Russell, Paul Cox, MD, Linda Peaslee, Nancy Theriault, Allen Schuler, Maureen McDonough, Emma Roberts, John Coyne, Howard Sutton, Mary Ackerman, Marilyn Burtchell, Rhonda Cassidy, Bonnie-Jean Dorsey, Annette Palanda, Beverly Warden, Harriet Hope, Bruce White, Steven Pearson, Paula Bickford, Donald Piper, Stephanie Curran, Steven McGrath, J. M. Taylor, MD, Michael Lamb, Marilyn O'Donnell, Norma Littlefield, Mary Nielsen, Sarah Terrano, Kate Beaudette, MD, Veronica Carter, Sandra McPhail, Gertrude Meachum, Richard Farr, Patricia Tevanian, Deborah Glasier, Michael Grady, Eileen Wyatt, Hazel Martino, Rebecca Nein, George Blanchard, Mary Saucier, Elizabeth Stone, Rhonda Walker, Deborah King, Kath-

leen Veroneau, Margaret Cash, Mary Jo Morgan, Susan Sullivan, Mary L. Real, Cherry Moreno, Maxine Woodbury, Margaret Sawyer, Judith Sanborn, Linda Pearson, George Smith, Patricia Kearns, Glorena Laliberte, Arline Thorne, Catherine Lynes, Bettyann Fournier, Linda Miller, Lillian Pooler, Charlotte Ramsdell, Nancy Dow, Deborah Luttrell, Pauline Roycroft, Linda Fondak, George Thurston, John Serrage, MD, Cherie Sprague, Deborah Frye, Barbara Bradley, Patricia Pettis, Cecile Guidod, Anne St. John, Rose Riordan, Patricia Camire, Sally Mason, Kathy Luczkowski, Kathleen Besser, Paula Moulton, Carlene Bragdon, Janice Doane, Judy Nunn, Carol MacLeod, Barbara Dalfonso, Philip Terrano, Harry Thurman, Jo Ann Daniels, Joyce Decesere, Leslie Grimes, Ann Marie Chantal, Kenneth Kilby, James St. Pierre, Marion Alexander, Harold Farnum, Denise Coppinger, Richard Forest, Faith Woodman, Sylvia Hunt, Cecilia Rahmes, Catherine Wiles, Glen Breen, Linda Farley, and Marilyn O'Donnell.

## MEDICAL ASSISTANTS, from page 1

may be proud.

"Your bosses are a key part of this institution and you're an important part of the in-between function. It's up to you to be sure that communications stay open on a year-round basis." He offered his help in solving problems and added, "Just let me know if I can help."

Brief presentations were made by representatives of several medical service departments with each speaker fielding questions from the audience.

Hospital participants included: Reynold Welch, Administration; Robert Pratt, Admitting, Patient Accounts and Central Registry; Cathy Blanchard, RN, Operating Room; Shirley Baumgartner, Medical Records; Debbie Nugent, Laboratory; H. Randall Deming, MD, Radiology; Joseph Fiore, Cardiology; Sandra Blaisdell, EEG; Frank H. Lawrence, MD, Emergency; and Richard Balser, Rehabilitation.

The program was coordinated by Dr. Briggs and Lucette M. Burton, secretary to the Medical Staff.

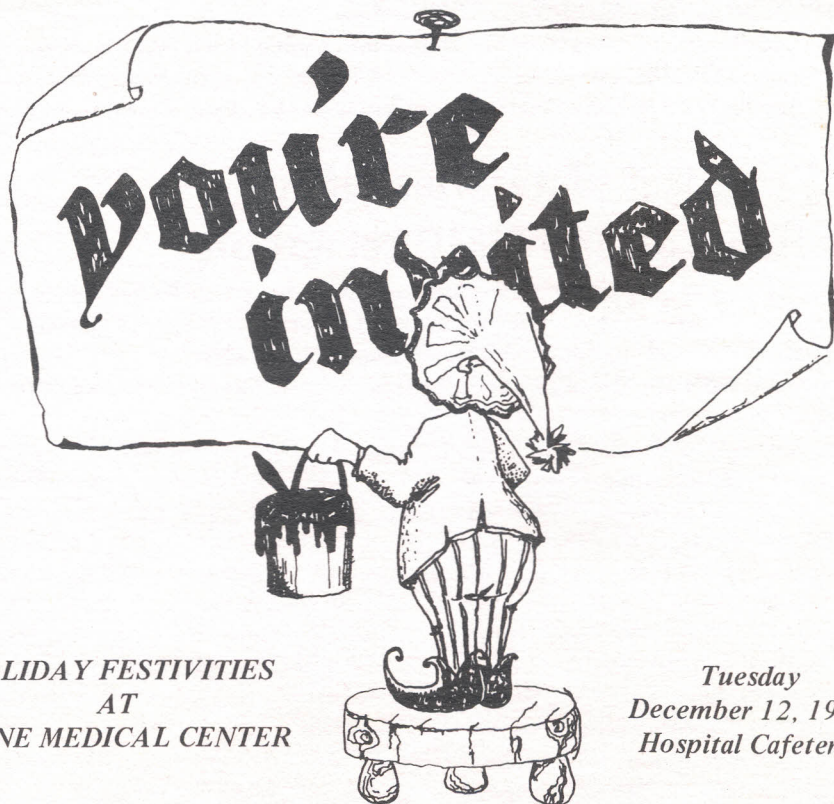
## you should know...

**THAT** new University of Southern Maine CED course schedules—hot off the press—are now available at the Career Counselor's office, Personnel department.

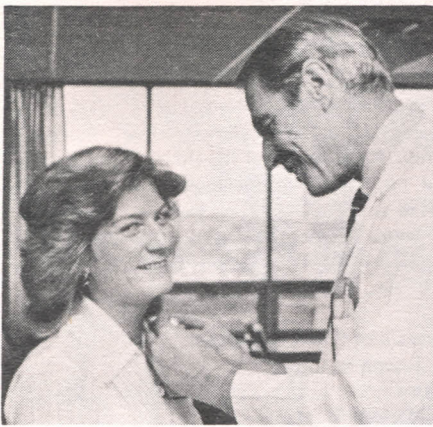
**THAT** if the American flag is not flying it doesn't mean someone has forgotten to put it up. The Employees Activity Committee, who sponsored the flagpole project, have discovered that very high winds and stormy weather quickly wear out the flags. Therefore, the flag will not be flown when the weather is exceptionally bad. The State of Maine flag will be flown with the American flag on holidays.

**HOLIDAY FESTIVITIES  
AT  
MAINE MEDICAL CENTER**

**Tuesday  
December 12, 1978  
Hospital Cafeteria**







DR. H. RANDALL DEMING, assistant chief of Radiology, presents Denise Cop-pinger, RT, Nuclear Medicine, with an award for five years' service at MMC. (A/V Photo)



BLOOD BANK award recipients are shown with President Andrews, left, Supervisor Irene Dempsey, RN, and Dr. Joseph F. Stocks, chief of Pathology, second and third from right. Honored at the coffee, from left, Dick Farr, five years; Mary Ann Shaw, 30 years; and Ester Counts, 25 years. (A/V Photo)



PRESIDENT ANDREWS AWARDS 25-year pins to, from left, Phyllis Curry, RN; Helen Pierce, RN, of Nursing Service; and Edward J. McGeachey, Administrator, at last week's Employee Award coffee in the cafeteria. (A/V Photo)

## Cafeteria survey nets results: what you seek is what you get!

An October survey of MMC cafeteria customers shows they're happy with both food and service, Chef Steward John Romano said in a memo last week.

"The Food Service Department would like to thank those people who took time to comment and participate in our Cafeteria Survey," he said, adding that he was especially pleased to see comments like, "Best food I have ever had in a hospital," and "Food and personnel 100 percent plus."

Romano said that many items that were asked for soon will be available. The salad bar, he said, will be featuring low-calorie and oil and vinegar dressing, and a special "dressing of the day" which will include Thousand Island, Russian, Sweet and Sour and Chef Specials. There will be a vegetable "special of the day" for sal-

ads, alternating celery, alfalfa sprouts, pickled beets, marinated beans, shredded carrots and other related items.

A self-service soup bar also is scheduled for the near future, with a selection of soups and crackers.

Other items available now or very soon include half-grapefruit, herbal teas, sour cream for baked potatoes, home-made cookies and bran, banana nut and cranberry muffins.

Feedback, says Romano, is always welcome.

"We are in the process of creating new menus," Romano said, "which will be posted a day in advance. Employees can help us decide which foods to include by leaving suggestions in the notebook located near the blackboard. We appreciate hearing from you."



JANE BELLINO, Patient Accounts, get pinned by her boss Bob Pratt. Mrs. Bellino received MMC's 10-year pin with two rubies and a diamond. (A/V Photo)

## Basketball update

At WHAT'S HAPPENING's press time, Mental Health and Pharmacy were tied for first place in the MMC Adult Basketball League, each with two wins and one loss. The tie for last place is between Dietary and defending champion CSD, with one win each and two setbacks.

All games are at Portland High School, Thursday evenings at 6:30. New players and spectators are always welcome.

### THOUGHTS ON DEC. 7

Tomorrow is Dec. 7, the date President Franklin D. Roosevelt called "a day of infamy."

It's the anniversary of the Japanese attack on Pearl Harbor. It's also the anniversary of Dr. Stephen Soreff, although President Roosevelt probably was unaware of that.



# What's this week

**Dec. 6** — Women's Board of Maine General Hospital, guest speaker: Wayne C. Patterson, MMC executive vice president and treasurer; 10 am, Classroom 2.

**Dec. 6** — Focus on Health lecture: "Health—Where Do We Go From Here?" State Street Church, 7 pm.

**Dec. 9** — Women's Board Christmas Sale closes.

**Dec. 12** — Holiday Reception for Employees, 6:30-8:30 am, night shift employees; 2-7 pm, all other employees and retirees, Cafeteria.

## marketplace

**FOR SALE:** 3 brand new men's Peter Storm sweaters, 2 beige lt. wt. wool, medium, \$15 ea. 1 hvy. wt. beige medium, \$25. Also used delux SX-70 Polaroid camera w/heather carrying case, \$65. Call 625-8341, or see Elle, EHU.

**FOR SALE:** Deluxe Hoover washer, almost new, \$100. Call Mrs. Burke, 774-3459.

**FOR SALE:** 1976 Capri Ghia, from Missouri. No rust! 46,000 mi., good cond. throughout. \$2700. Call 773-0557.

**FOR SALE:** '68 Buick Electra, \$500. Good cond. Wanted: double bed or frame. 773-5749.

**FOR SALE:** West Bend automatic humidifier, solid state controls, deluxe model. Capacity over 2500 ft. Perfect cond. \$55. See Carlene Bragdon, Staffing office, or 799-0314.

**ROOM NEEDED:** Near MMC for weekends only, while visiting patient during Dec. Am young school teacher. Call 603-431-5204, or leave message at room 220.

**RIDE WANTED:** From Higgins Beach, Scarborough, to MMC. Working hours: 8 - 4:30, Mon. - Fri. Will share expenses. See Charlotte, A/V, or call 883-4602.

**FOR SALE:** 1973 Plymouth Satellite, black w/ vinyl roof, power steering, air cond. 35,000 mi. ex. cond. Call 772-4453.

**WANTED:** Non-smoking female, 25-35 to share large Stroudwater apt. Furnish your own bdrm. Parking avail. \$150 mo. inc. all utilities. Call Amy, 773-5098 after 6.

## FRIENDS' program gets a new name

A contest among personnel in Maternity, Newborn Nursery, Delivery and the Neonatal Intensive Care Center has resulted in a new name for the monthly "Maternity Teas" sponsored by the FRIENDS of MMC.

The entry "Preview for Parents" won dinner-for-two at a local restaurant for Newborn Nursery staff nurse Mary E. Smith, RN. Judges selected her entry over such imaginative suggestions as "Fetal Festival," "Big Belly Bash," and "Preggy Party."

The new name reflects some of the changes that have taken place over the past few years in the program that is planned to acquaint expectant mothers with the services offered at MMC. An increasing number of prospective dads are attending each month and the new name should make them feel more welcome.

Because attendance at the afternoon program continues to increase—nearly 200 invitations are mailed monthly—"Preview for Parents" will be scheduled in two sessions on the fourth Wednesday of each month beginning in early 1979.

Staff members from Maternity, Delivery, Newborn Nursery and NICC will make short presentations accompanied by slides of their particular areas. By holding the double sessions, the FRIENDS hope to keep the program friendly and informal, and allow ample time for questions.

Printed materials about maternity and

## what's happening

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newborn care at MMC will be distributed and the FRIENDS will give each couple a small gift for their expected baby.

Refreshments will be served before the program begins.

## 'Dee-jaying' can be fun, says MMC Pharmacy tech

If you were listening to radio station WLOB-FM a couple of Sundays ago, between 11 pm and 12 midnight, the disc jockey you heard was MMC's answer to "Wolfman Jack"—Pharmacy Technician Larry Waterhouse.

As the station's "Guest DJ of the Week," Larry played the music of his choice, read the weather report, and talked to people all over Southern Maine about anything he wanted—for one hour.

Larry responded to an invitation to "write in, telling why you'd like to be a 'Guest DJ,'" and was selected within two days. He told them he'd been a broadcaster during college, for credit and fun, at Ricker College's station WRNE—and he wanted to have another go at it. "I enjoy the contact with people...being able to talk to them and give them enjoyment," he wrote.

When he walked into the station Sunday night, though, Larry said, he was having second thoughts about the whole thing. "I was afraid I might freeze up when the microphone was turned on," he said, "...and there would just be empty air." But as it turned out, Larry pulled it off very well—so well, in fact, that he may write in again.

"It was great fun," Larry said. "I think everyone should try it."

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